



Resolution

2nd Floor
151 Buckingham Palace Road
London
SW1W 9SZ
Telephone: 020 7811 2700

March 2019
FOI_3684

The following information was requested on 4 March 2019:

Under the Freedom of Information Act, I write to request details of all clinical negligence claims that have been closed in the field of ophthalmology in the National Health Service between 2010 to present. This should include all ophthalmic subspecialties. For each case I require:

- a summary of the case details including nature of the claim and type/severity of injury
- outcome of claim
- costs and amounts paid per claim

Our Response

Please find attached the requested information.

We have suppressed low numbers as we believe that disclosure of information with this level of granularity is exempt under Section 40(2) by virtue of section 40(3) (a) (i) of the Act, where disclosure to a member of the public would contravene one or more of the data protection principles. The data protection principles are set out in Article 5 of the General Data Protection Regulation. We take the view that it would not be fair or lawful (given the sensitive and confidential nature of the information held) to disclose such information, and any disclosure would therefore contravene the first data protection principle.

In some instances the low numbers of claims (fewer than 5) in each category, the likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other available information. In addition to this, as this information is considered to be sensitive personal data (the data subjects' medical condition); NHS Resolution believes it has a greater responsibility to protect those individuals identities', as disclosure could potentially cause damage and/or distress to those involved. Where we are in the territory of such small numbers in the attached, we have used a '#' symbol in the relevant field. You should still be able to see aggregate/total details for higher level fields containing this data.

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

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NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

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Table 1: Number and Cost of Claims Closed/Settled with damages paid between financial years 2010/11 and 2017/18, with a speciality of Ophthalmology.

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome_FOI	Damages Paid

Year of Closure (Settlement Year for PPOs)	No_of_Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
2010/11	115	£ 8,712,979	£ 1,170,100	£ 3,721,299	£ 13,604,377
2011/12	89	£ 10,563,979	£ 912,235	£ 3,127,541	£ 14,603,755
2012/13	97	£ 8,649,118	£ 761,006	£ 3,448,268	£ 12,858,391
2013/14	107	£ 8,293,524	£ 674,763	£ 3,277,079	£ 12,245,366
2014/15	127	£ 10,998,611	£ 1,233,584	£ 5,820,511	£ 18,052,705
2015/16	120	£ 7,337,114	£ 901,088	£ 5,107,276	£ 13,345,478
2016/17	162	£ 11,805,403	£ 1,623,322	£ 8,189,253	£ 21,617,978
2017/18	155	£ 14,472,795	£ 1,480,202	£ 6,783,199	£ 22,736,197
Grand Total	972	£ 80,833,522	£ 8,756,299	£ 39,474,426	£ 129,064,247

Table 2: Number of Claims Closed without damages paid between financial years 2010/11 and 2017/18, with a speciality of Ophthalmology.

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome_FOI	NIL Damages

Year of Closure (Settlement Year for PPOs)	No_of_Claims
2010/11	55
2011/12	56
2012/13	51
2013/14	69
2014/15	63
2015/16	70
2016/17	95
2017/18	79
Grand Total	538

Table 3: Analysis of Primary Injuries for Claims Closed/Settled with damages paid between financial years 2010/11 and 2017/18, with a speciality of Ophthalmology.

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome_FOI	Damages Paid

Year of Closure (Settlement Year for PPOs) ----- Primary Injury Types	No_of_Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
2010/11	115	£ 8,712,979	£ 1,170,100	£ 3,721,299	£ 13,604,377
Poor Outcome - Fractures Etc.	#	#	#	#	#
Psychiatric/Psychological Dmge	#	#	#	#	#
Unnecessary Pain	#	#	#	#	#
Other	#	#	#	#	#
Blindness	23	£ 3,881,671	£ 498,926	£ 1,191,146	£ 5,571,743
Other Visual Problems	58	£ 3,798,469	£ 519,429	£ 1,729,820	£ 6,047,718
Adtnl/unnecessary Operation(s)	18	£ 418,287	£ 54,593	£ 328,896	£ 801,777
Advanced Stage Cancer	#	#	#	#	#
Scarring	#	#	#	#	#
Other Infection	#	#	#	#	#
Cosmetic Disfigurement	#	#	#	#	#
Fracture	#	#	#	#	#
Cardiac Arrest	#	#	#	#	#
Bodily Harm/Murder	#	#	#	#	#
2011/12	89	£ 10,563,979	£ 912,235	£ 3,127,541	£ 14,603,755
Unnecessary Pain	5	£ 131,106	£ 45,543	£ 249,939	£ 426,588
Other	#	#	#	#	#
Blindness	18	£ 4,611,367	£ 381,227	£ 1,174,706	£ 6,167,300
Other Visual Problems	49	£ 1,153,399	£ 188,485	£ 947,185	£ 2,289,069
Adtnl/unnecessary Operation(s)	10	£ 313,842	£ 57,139	£ 231,961	£ 602,942
Advanced Stage Cancer	#	#	#	#	#
Anaphylact Shock/Allergic Shock/allergy	#	#	#	#	#
Scarring	#	#	#	#	#
Brain Damage	#	#	#	#	#
Head Injuries	#	#	#	#	#
2012/13	97	£ 8,649,118	£ 761,006	£ 3,448,268	£ 12,858,391
Bruising/ Extravasation	#	#	#	#	#
Psychiatric/Psychological Dmge	#	#	#	#	#
Unnecessary Pain	13	£ 308,822	£ 66,245	£ 193,180	£ 568,247
Other	#	#	#	#	#
Blindness	18	£ 3,943,357	£ 231,575	£ 872,272	£ 5,047,204
Other Visual Problems	49	£ 4,122,989	£ 396,890	£ 2,048,329	£ 6,568,209
Adtnl/unnecessary Operation(s)	12	£ 180,695	£ 41,190	£ 229,555	£ 451,440
Scarring	#	#	#	#	#
2013/14	107	£ 8,293,524	£ 674,763	£ 3,277,079	£ 12,245,366
Bruising/ Extravasation	#	#	#	#	#
Fatality	#	#	#	#	#
Psychiatric/Psychological Dmge	#	#	#	#	#
Unnecessary Pain	9	£ 49,409	£ 6,490	£ 97,100	£ 153,000
Other	#	#	#	#	#
Blindness	27	£ 6,122,871	£ 272,333	£ 1,233,068	£ 7,628,272
Other Visual Problems	49	£ 1,705,698	£ 326,838	£ 1,525,662	£ 3,558,198
Adtnl/unnecessary Operation(s)	10	£ 117,336	£ 16,430	£ 163,000	£ 296,766
Advanced Stage Cancer	#	#	#	#	#
Malignant Tumour	#	#	#	#	#
Burn(s)	#	#	#	#	#
Stroke	#	#	#	#	#

Table 3: Analysis of Primary Injuries for Claims Closed/Settled with damages paid between financial years 2010/11 and 2017/18, with a speciality of Ophthalmology.

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome_FOI	Damages Paid

Year of Closure (Settlement Year for PPOs) ----- Primary Injury Types	No_of_Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
2014/15	127	£ 10,998,611	£ 1,233,584	£ 5,820,511	£ 18,052,705
Bruising/ Extravasation	#	#	#	#	#
Fatality	#	#	#	#	#
Poor Outcome - Fractures Etc.	#	#	#	#	#
Psychiatric/Psychological Dmge	#	#	#	#	#
Unnecessary Pain	9	£ 143,750	£ 16,769	£ 155,083	£ 315,602
Other	#	#	#	#	#
Blindness	27	£ 5,936,835	£ 541,621	£ 2,268,795	£ 8,747,252
Other Visual Problems	68	£ 3,365,368	£ 545,029	£ 2,655,326	£ 6,565,723
Adtnl/unnecessary Operation(s)	9	£ 64,620	£ 23,301	£ 218,106	£ 306,028
Nerve Damage	#	#	#	#	#
Malignant Tumour	#	#	#	#	#
Benign Tumour	#	#	#	#	#
Brain Damage	#	#	#	#	#
Fracture	#	#	#	#	#
2015/16	120	£ 7,337,114	£ 901,088	£ 5,107,276	£ 13,345,478
Bruising/ Extravasation	#	#	#	#	#
Fatality	#	#	#	#	#
Psychiatric/Psychological Dmge	#	#	#	#	#
Unnecessary Pain	13	£ 239,035	£ 51,666	£ 502,909	£ 793,610
Other	#	#	#	#	#
Blindness	23	£ 2,091,613	£ 209,221	£ 993,941	£ 3,294,775
Other Visual Problems	54	£ 3,205,433	£ 435,489	£ 2,517,749	£ 6,158,671
Adtnl/unnecessary Operation(s)	18	£ 329,056	£ 46,147	£ 367,462	£ 742,664
Nerve Damage	#	#	#	#	#
Burn(s)	#	#	#	#	#
Scarring	#	#	#	#	#
Brain Damage	#	#	#	#	#
Cancer	#	#	#	#	#
Multiple Injuries	#	#	#	#	#
Perforation	#	#	#	#	#
2016/17	162	£ 11,805,403	£ 1,623,322	£ 8,189,253	£ 21,617,978
Fatality	#	#	#	#	#
Unnecessary Pain	5	£ 58,709	£ 5,112	£ 59,178	£ 122,998
Other	#	#	#	#	#
Blindness	35	£ 5,282,289	£ 500,876	£ 2,579,423	£ 8,362,588
Other Visual Problems	98	£ 5,125,647	£ 900,159	£ 4,459,198	£ 10,485,003
Adtnl/unnecessary Operation(s)	11	£ 820,020	£ 106,514	£ 572,538	£ 1,499,073
Malignant Tumour	#	#	#	#	#
Burn(s)	#	#	#	#	#
Scarring	#	#	#	#	#
Cancer	#	#	#	#	#
Multiple Injuries	#	#	#	#	#
Other Infection	#	#	#	#	#
Partial Paralysis	#	#	#	#	#
Cardiac Arrest	#	#	#	#	#
2017/18	155	£ 14,472,795	£ 1,480,202	£ 6,783,199	£ 22,736,197
Unnecessary Pain	18	£ 364,475	£ 82,440	£ 621,291	£ 1,068,206

Table 3: Analysis of Primary Injuries for Claims Closed/Settled with damages paid between financial years 2010/11 and 2017/18, with a speciality of Ophthalmology.

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome_FOI	Damages Paid

Year of Closure (Settlement Year for PPOs) ----- Primary Injury Types	No_of_Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
Other	#	#	#	#	#
Blindness	37	£ 8,034,605	£ 541,497	£ 2,126,120	£ 10,702,221
Other Visual Problems	71	£ 4,460,104	£ 571,659	£ 2,497,689	£ 7,529,452
Adtnl/unnecessary Operation(s)	13	£ 778,937	£ 110,917	£ 463,483	£ 1,353,337
Advanced Stage Cancer	#	#	#	#	#
Nerve Damage	#	#	#	#	#
Malignant Tumour	#	#	#	#	#
Stroke	#	#	#	#	#
Cancer	#	#	#	#	#
Cystic Growth	#	#	#	#	#
Other Infection	#	#	#	#	#
Fracture	#	#	#	#	#
Perforation	#	#	#	#	#
Cardiac Arrest	#	#	#	#	#
Tissue Damage	#	#	#	#	#
Decompression Illness	#	#	#	#	#
Grand Total	972	£ 80,833,522	£ 8,756,299	£ 39,474,426	£ 129,064,247

Table 4: Analysis of Primary Causes for Claims Closed/Settled with damages paid between financial years 2010/11 and 2017/18, with a speciality of Ophthalmology.

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome_FOI	Damages Paid

Year of Closure (Settlement Year for PPOs) ----- Primary Causes	No_of_Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
2010/11	115	£ 8,712,979	£ 1,170,100	£ 3,721,299	£ 13,604,377
Equipment Malfunction	5	£ 84,566	£ 8,230	£ 55,856	£ 148,653
Fail / Delay Treatment	31	£ 1,574,312	£ 217,978	£ 788,665	£ 2,580,955
Fail To Follow-Up Arrangements	6	£ 1,479,984	£ 179,266	£ 572,626	£ 2,231,876
Fail To Recog. Complication Of	6	£ 483,976	£ 21,477	£ 231,600	£ 737,054
Fail To Warn-Informed Consent	5	£ 192,500	£ 69,545	£ 350,300	£ 612,345
Failure/Delay Diagnosis	15	£ 2,178,495	£ 287,898	£ 518,837	£ 2,985,229
Inadequate Nursing Care	#	#	#	#	#
Inappropriate Treatment	#	#	#	#	#
Intra-Op Problems	12	£ 358,141	£ 83,723	£ 292,864	£ 734,728
Lack Of Assistance/Care	#	#	#	#	#
Other	#	#	#	#	#
Delay In Performing Operation	#	#	#	#	#
Operator Error	#	#	#	#	#
Fail/Delay Admitting To Hosp.	#	#	#	#	#
Foreign Body Left In Situ	#	#	#	#	#
Retained Instrument Post-Operation	#	#	#	#	#
Wrong Diagnosis	#	#	#	#	#
Fail/Delay Referring To Hosp.	#	#	#	#	#
Err With Agnt/Dose/Route/Selec	#	#	#	#	#
Perform. Of Op. Not Indicated	#	#	#	#	#
Diathermy Burns/react. To Prep	#	#	#	#	#
Bacterial Infection	#	#	#	#	#
Wrong Site Surgery	#	#	#	#	#
Cross Infection	#	#	#	#	#
Improp. Delegation To Junior	#	#	#	#	#
Re-Canalisation	#	#	#	#	#
2011/12	89	£ 10,563,979	£ 912,235	£ 3,127,541	£ 14,603,755
Equipment Malfunction	#	#	#	#	#
Fail / Delay Treatment	25	£ 2,953,382	£ 237,413	£ 757,483	£ 3,948,277
Fail To Follow-Up Arrangements	#	#	#	#	#
Fail To Recog. Complication Of	#	#	#	#	#
Fail To Warn-Informed Consent	9	£ 528,795	£ 63,698	£ 261,461	£ 853,954
Failure To Perform Operation	#	#	#	#	#
Failure/Delay Diagnosis	12	£ 4,444,894	£ 347,728	£ 1,125,300	£ 5,917,923
Inadequate Monitoring Intra-Op	#	#	#	#	#
Inappropriate Treatment	#	#	#	#	#
Intra-Op Problems	9	£ 157,259	£ 26,613	£ 153,456	£ 337,329
Delay In Performing Operation	5	£ 79,752	£ 69,228	£ 195,706	£ 344,686
Operator Error	#	#	#	#	#
Foreign Body Left In Situ	#	#	#	#	#
Lack Of Pre-Op Evaluation	#	#	#	#	#
Fail To Act On Abnorm Test Res	#	#	#	#	#
Wrong Diagnosis	#	#	#	#	#
Medication Errors	#	#	#	#	#
Failure To Perform Tests	#	#	#	#	#
Wrong Site Surgery	#	#	#	#	#
Incorrect Injection Site	#	#	#	#	#
Fell into From Object	#	#	#	#	#
2012/13	97	£ 8,649,118	£ 761,006	£ 3,448,268	£ 12,858,391
Equipment Malfunction	#	#	#	#	#
Fail / Delay Treatment	28	£ 1,126,903	£ 257,188	£ 1,143,003	£ 2,527,094
Fail To Follow-Up Arrangements	#	#	#	#	#
Fail To Recog. Complication Of	6	£ 204,195	£ 29,225	£ 144,100	£ 377,520
Fail To Warn-Informed Consent	#	#	#	#	#
Failure To Interpret X-Ray	#	#	#	#	#

Table 4: Analysis of Primary Causes for Claims Closed/Settled with damages paid between financial years 2010/11 and 2017/18, with a speciality of Ophthalmology.

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome_FOI	Damages Paid

Year of Closure (Settlement Year for PPOs)	No_of_Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
----- Primary Causes					
Failure/Delay Diagnosis	17	£ 5,551,638	£ 260,046	£ 1,152,796	£ 6,964,480
Inadequate Monitoring Intra-Op	#	#	#	#	#
Inappropriate Treatment	#	#	#	#	#
Intra-Op Problems	10	£ 562,565	£ 53,855	£ 245,891	£ 862,311
Lack Of Assistance/Care	#	#	#	#	#
Delay In Performing Operation	#	#	#	#	#
Operator Error	#	#	#	#	#
Foreign Body Left In Situ	#	#	#	#	#
Application Of Excess Force	#	#	#	#	#
Lack Of Pre-Op Evaluation	#	#	#	#	#
Fail To Act On Abnorm Test Res	#	#	#	#	#
Wrong Diagnosis	#	#	#	#	#
Fail/Delay Referring To Hosp.	#	#	#	#	#
Medication Errors	#	#	#	#	#
Err With Agnt/Dose/Route/Selec	#	#	#	#	#
Incorrect Injection Site	#	#	#	#	#
Fail/Delay Of Avail Emgy Anaes	#	#	#	#	#
2013/14	107	£ 8,293,524	£ 674,763	£ 3,277,079	£ 12,245,366
Equipment Malfunction	#	#	#	#	#
Fail / Delay Treatment	30	£ 2,256,359	£ 245,090	£ 1,027,595	£ 3,529,044
Fail To Follow-Up Arrangements	#	#	#	#	#
Fail To Recog. Complication Of	#	#	#	#	#
Fail To Warn-Informed Consent	6	£ 451,000	£ 31,723	£ 172,250	£ 654,973
Failure To Perform Operation	#	#	#	#	#
Failure/Delay Diagnosis	18	£ 4,071,588	£ 199,965	£ 1,004,471	£ 5,276,023
Inappropriate Treatment	6	£ 228,586	£ 16,287	£ 118,250	£ 363,123
Intra-Op Problems	9	£ 383,518	£ 19,150	£ 198,900	£ 601,568
Lack Of Facilities/Equipment	#	#	#	#	#
Delay In Performing Operation	#	#	#	#	#
Operator Error	9	£ 315,184	£ 72,785	£ 148,322	£ 536,291
Fail Antenatal Screening	#	#	#	#	#
Foreign Body Left In Situ	#	#	#	#	#
Fail To Act On Abnorm Test Res	#	#	#	#	#
Medication Errors	#	#	#	#	#
Err With Agnt/Dose/Route/Selec	#	#	#	#	#
Perform. Of Op. Not Indicated	#	#	#	#	#
Diathermy Burns/react. To Prep	#	#	#	#	#
Failure To Perform Tests	#	#	#	#	#
Probs With Medical Records	#	#	#	#	#
Wrong Site Surgery	#	#	#	#	#
2014/15	127	£ 10,998,611	£ 1,233,584	£ 5,820,511	£ 18,052,705
Equipment Malfunction	#	#	#	#	#
Fail / Delay Treatment	31	£ 1,611,123	£ 360,439	£ 1,430,702	£ 3,402,264
Fail To Follow-Up Arrangements	8	£ 2,666,489	£ 157,844	£ 775,212	£ 3,599,545
Fail To Recog. Complication Of	#	#	#	#	#
Fail To Warn-Informed Consent	5	£ 376,250	£ 55,056	£ 272,100	£ 703,406
Failure To Interpret X-Ray	#	#	#	#	#
Failure To Perform Operation	#	#	#	#	#
Failure/Delay Diagnosis	25	£ 3,220,370	£ 326,773	£ 1,670,037	£ 5,217,180
Inadequate Monitoring Intra-Op	#	#	#	#	#
Inappropriate Treatment	11	£ 373,049	£ 29,897	£ 221,092	£ 624,038
Intra-Op Problems	8	£ 142,400	£ 62,345	£ 225,833	£ 430,578
Lack Of Assistance/Care	#	#	#	#	#
Delay In Performing Operation	#	#	#	#	#
Operator Error	10	£ 86,567	£ 9,908	£ 97,025	£ 193,500
Inapprop. Case Selection	#	#	#	#	#

Table 4: Analysis of Primary Causes for Claims Closed/Settled with damages paid between financial years 2010/11 and 2017/18, with a speciality of Ophthalmology.

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome_FOI	Damages Paid

Year of Closure (Settlement Year for PPOs)	No_of_Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
----- Primary Causes					
Lack Of Pre-Op Evaluation	#	#	#	#	#
Fail To Act On Abnorm Test Res	#	#	#	#	#
Wrong Diagnosis	#	#	#	#	#
Fail/Delay Referring To Hosp.	#	#	#	#	#
Err With Agnt/Dose/Route/Selec	#	#	#	#	#
Perform. Of Op. Not Indicated	#	#	#	#	#
Failure To Perform Tests	#	#	#	#	#
Improp. Delegation To Junior	#	#	#	#	#
2015/16	120	£ 7,337,114	£ 901,088	£ 5,107,276	£ 13,345,478
Equipment Malfunction	#	#	#	#	#
Fail / Delay Treatment	29	£ 2,601,304	£ 290,613	£ 1,271,810	£ 4,163,726
Fail To Follow-Up Arrangements	5	£ 159,566	£ 19,190	£ 232,586	£ 411,342
Fail To Recog. Complication Of	#	#	#	#	#
Fail To Warn-Informed Consent	5	£ 406,000	£ 99,919	£ 557,611	£ 1,063,530
Failure/Delay Diagnosis	16	£ 908,206	£ 172,807	£ 735,791	£ 1,816,804
Inadequate Nursing Care	#	#	#	#	#
Inappropriate Treatment	11	£ 236,600	£ 56,826	£ 439,347	£ 732,773
Intra-Op Problems	12	£ 287,850	£ 54,641	£ 426,465	£ 768,956
Lack Of Assistance/Care	#	#	#	#	#
Other	#	#	#	#	#
Delay In Performing Operation	#	#	#	#	#
Operator Error	13	£ 271,739	£ 31,043	£ 237,401	£ 540,183
Not Specified	#	#	#	#	#
Inapprop. Case Selection	#	#	#	#	#
Lack Of Pre-Op Evaluation	#	#	#	#	#
Fail To Act On Abnorm Test Res	#	#	#	#	#
Wrong Diagnosis	#	#	#	#	#
Fail/Delay Referring To Hosp.	#	#	#	#	#
Failed Infection Control Policy/Hospital Hygiene	#	#	#	#	#
Medication Errors	#	#	#	#	#
Err With Agnt/Dose/Route/Selec	#	#	#	#	#
Failure To Perform Tests	8	£ 1,352,965	£ 81,268	£ 522,893	£ 1,957,125
Bacterial Infection	#	#	#	#	#
Wrong Site Surgery	#	#	#	#	#
Improp. Delegation To Junior	#	#	#	#	#
2016/17	162	£ 11,805,403	£ 1,623,322	£ 8,189,253	£ 21,617,978
Equipment Malfunction	#	#	#	#	#
Fail / Delay Treatment	43	£ 4,726,269	£ 618,325	£ 2,920,542	£ 8,265,135
Fail To Follow-Up Arrangements	11	£ 611,092	£ 125,663	£ 526,724	£ 1,263,478
Fail To Recog. Complication Of	#	#	#	#	#
Fail To Warn-Informed Consent	6	£ 110,600	£ 27,493	£ 186,856	£ 324,949
Failure To Perform Operation	#	#	#	#	#
Failure/Delay Diagnosis	23	£ 2,406,392	£ 299,139	£ 1,582,168	£ 4,287,699
Inadequate Monitoring Intra-Op	#	#	#	#	#
Inadequate Nursing Care	#	#	#	#	#
Inappropriate Treatment	14	£ 334,925	£ 63,854	£ 398,650	£ 797,429
Intra-Op Problems	13	£ 1,219,865	£ 155,210	£ 872,896	£ 2,247,971
Lack Of Assistance/Care	#	#	#	#	#
Delay In Performing Operation	#	#	#	#	#
Operator Error	16	£ 817,450	£ 127,830	£ 568,653	£ 1,513,932
Fail To Act On Abnorm Test Res	#	#	#	#	#
Wrong Diagnosis	#	#	#	#	#
Medication Errors	5	£ 44,637	#	£ 35,786	£ 82,664
Err With Agnt/Dose/Route/Selec	5	£ 183,316	£ 43,566	£ 184,200	£ 411,082
Failure To Perform Tests	#	#	#	#	#
Bacterial Infection	#	#	#	#	#

Table 4: Analysis of Primary Causes for Claims Closed/Settled with damages paid between financial years 2010/11 and 2017/18, with a speciality of Ophthalmology.

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome_FOI	Damages Paid

Year of Closure (Settlement Year for PPOs)	No_of_Claims	Damages Paid	Defence Costs Paid	Claimant Costs Paid	Total Paid
----- Primary Causes					
Inappropriate Discharge	#	#	#	#	#
2017/18	155	£ 14,472,795	£ 1,480,202	£ 6,783,199	£ 22,736,197
Equipment Malfunction	#	#	#	#	#
Fail / Delay Treatment	38	£ 7,570,962	£ 460,557	£ 2,054,775	£ 10,086,294
Fail To Follow-Up Arrangements	9	£ 138,562	£ 23,423	£ 189,424	£ 351,409
Fail To Recog. Complication Of	#	#	#	#	#
Fail To Supervise	#	#	#	#	#
Fail To Warn-Informed Consent	#	#	#	#	#
Failure To Perform Operation	#	#	#	#	#
Failure/Delay Diagnosis	28	£ 3,973,885	£ 520,074	£ 2,136,953	£ 6,630,912
Inappropriate Treatment	12	£ 166,040	£ 52,783	£ 192,723	£ 411,547
Intra-Op Problems	17	£ 248,067	£ 44,651	£ 265,726	£ 558,445
Operator Error	14	£ 211,507	£ 56,895	£ 350,610	£ 619,012
Inapprop. Case Selection	#	#	#	#	#
Fail To Act On Abnorm Test Res	#	#	#	#	#
Fail/Delay Referring To Hosp.	#	#	#	#	#
Medication Errors	5	£ 112,000	£ 5,591	£ 60,665	£ 178,256
Err With Agnt/Dose/Route/Selec	5	£ 84,065	£ 6,249	£ 44,123	£ 134,437
Perform. Of Op. Not Indicated	#	#	#	#	#
Failure To Perform Tests	8	£ 1,247,645	£ 153,231	£ 823,500	£ 2,224,377
Wrong Site Surgery	#	#	#	#	#
Incorrect Injection Site	#	#	#	#	#
Cross Infection	#	#	#	#	#
Re-Canalisation	#	#	#	#	#
Grand Total	972	£ 80,833,522	£ 8,756,299	£ 39,474,426	£ 129,064,247