

April 2019
FOI_3728

The following information was requested on 2 April 2019:

Can you please answer the following questions for me -

- how many radiologists have been referred/investigated for capability issues?*
- of those investigations, how many radiologists were referred for mental health support*
- what is the cost to the NHS for each radiologist who is investigated (including mental health support)*

Our Response:-

- How many radiologists have been referred/investigated for capability issues?

I regret that we are not in a position to provide this information as it is not readily retrievable and would take us over the 18 hour threshold in seeking to collate the information, given the broad spectrum of the request. It should also be noted that information provided to us about concerns in relation to an individual practitioner can change or be affected by the outcome of an assessment or a local investigation carried out by the employer, as such an intervention may identify a different issue or confirm that there are no concerns in relation to an individual's performance.

We can however confirm that since the establishment of the Advice service in 2001 a total of 324 radiologists have been the subject of cases with us.

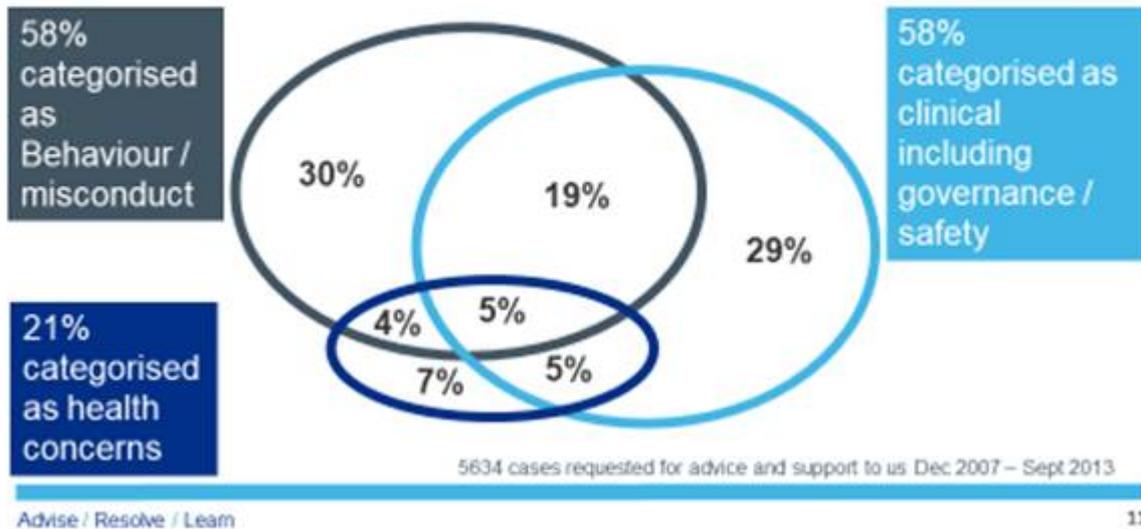
Therefore, we estimate that the cost of complying with your request in its entirety would exceed the 'appropriate limit'. Section 12(1) of the FOIA is a provision which allows a public authority to refuse to comply with a request for information where the cost of compliance is estimated to exceed a set limit (known as the 'appropriate limit'). The 'appropriate limit' for NHS Resolution is £450. This equates to 18 hours of work at the rate of £25 per hour set out in the 'Fees Regulations'.

We estimate that it would take on average (a conservative) 15 minutes to locate, retrieve and extract the requested information from an individual file. It would therefore take approximately 81 hours to comply with your request. This exceeds the 18 hour limit.

For the reasons explained above we are unable to comply with your request.

We have included below a diagram which provides high level information in relation to the types of concerns on which we are approached for advice.

What do I need to know? TYPES OF CONCERN



- Of those investigations, how many radiologists were referred for mental health support?

We do not provide this support, and therefore cannot provide any further information.

- What is the cost to the NHS for each radiologist who is investigated (including mental health support?)

This information is not collected or held by us.

For further information about our Advice service please see the following link: [Advice Service](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information

Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF