



Resolution

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July 2019
FOI_3805

The following information was requested on 17 June 2019:

- 1) *The number of received claims where you have paid out damages where one of the reasons stated within the claim was that the patient was inappropriately discharged from hospital.*
- 2) *The number of successful claims where you have paid out damages where one of the reasons stated within the claim was that the patient was inappropriately discharged from hospital.*

for each of the following time periods:

2017-2018

2018-2019 (or up until the most recent month)

2016-2017

2015-2016

2014-2015

Could you please also provide the definition of the cause code "inappropriate discharge", or if possible a breakdown of the types of incidents covered by this code?

Our Response

We have provided the information from 2013/14 up to 2017/18. The information for 2018/19 is currently unavailable. The 2018/19 data should be ready by August 2019. Please find attached the requested information.

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

The definition of "inappropriate discharge" classifies those claims received where the main or one of the allegations of negligence concerns the alleged premature discharge of the patient from hospital when a longer stay would have been appropriate.

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

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NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

[Table 1: Number of Claims received between financial years 2013/14 and 2017/18 where one of the causes is "Inappropriate Discharge"](#)

[Table 2: Number and Cost of Claims Closed/Settled with damages paid between financial years 2013/14 and 2017/18 where one of the causes is "Inappropriate Discharge"](#)

Table 1: Number of Claims received between financial years 2013/14 and 2017/18 where one of the causes is "Inappropriate Discharge"

Notifications	Y
Clinical_NonClinical	(All)

Notification Year	No_of_Claims
2013/14	153
2014/15	172
2015/16	158
2016/17	158
2017/18	208
Grand Total	849

Table 2: Number and Cost of Claims Closed/Settled with damages paid between financial years 2013/14 and 2017/18 where one of the causes is "Inappropriate Discharge"

Closed_Settled	Y
Clinical_NonClinical	(All)
Claim_Outcome_FOI	Damages Paid

Year of Closure (Settlement Year for PPOs)	No_of_Claims
2013/14	56
2014/15	63
2015/16	75
2016/17	90
2017/18	104
Grand Total	388