



Resolution

2nd Floor
151 Buckingham Palace Road
London
SW1W 9SZ
Telephone: 020 7811 2700

August 2019
FOI_3865

The following information was requested on 7 July 2019:

For the year 17/18, can you provide the information of how many of the 10,673 clinical claims were settled with;

a) no proceedings

b) proceedings

c) trail

And for each of the above please detail the number of cases where damages were paid.

Our Response

Please refer to our published [2017/18 annual report](#) for this information. Pages 17 – 20.

Our [annual report for 2018/19](#) is now available on our website. Page 17 details the number of claims settled.

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF