

Tuesday 14 January 2019  
9.30am - 2.30pm

Ward Hadaway,  
Sandgate House,  
102 Quayside,  
Newcastle upon Tyne  
NE1 3DX



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# North East regional claims forum

We have organised a series of regional events for our membership to allow us to introduce our membership charter and for our members to engage with the claims management team and meet other functions of NHS Resolution.

These forums are aimed at legal services representatives at trusts, CCGs, ambulance trusts and private hospitals involved in managing cases falling under our clinical and non-clinical indemnity schemes.

These sessions are an opportunity for us to:

- Respond to feedback provided through our customer survey for greater interaction with our teams
- Share with you our refreshed direction of travel in claims management through our membership charter
- Share with you our strategic focus as an organisation
- Provide you with a regional overview of claims.

They will also allow you to question our panel of claims experts and meet representatives from our Safety and Learning, Practitioner Performance Advice, Finance, Policy and Strategy, Technical Claims and Early Notification teams.

To register to this event please visit: <https://northeastclaimsforum.eventbrite.co.uk>

For more information, contact: [events@resolution.nhs.uk](mailto:events@resolution.nhs.uk)