



Resolution

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Telephone: 020 7811 2700

October 2019
FOI_4015

The following information was requested on 24 September 2019:

Can you please provide the following information under the Freedom of Information Act.

- 1. The total number of clinical claims closed and/ or settled by NHS Resolution in 2018/19, 2017/18 and 2016/17, broken down by the age of the claimant when the incident occurred. Please exclude claims which were unsuccessful.*
- 2. The total number of clinical claims closed and/ or settled by NHS Resolution in 2018/19, 2017/18 and 2016/17, broken down by the age of the claimant when the claim was closed and/ or settled. Please exclude claims which were unsuccessful.*

Our Response

Please find attached the requested information.

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

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NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

[Table 1: The total number of clinical claims closed and/ or settled by NHS Resolution in 2018/19, 2017/18 and 2016/17, broken down by the age of the claimant when the incident occurred](#)

[Table 2: The total number of clinical claims closed and/ or settled by NHS Resolution in 2018/19, 2017/18 and 2016/17, broken down by the age of the claimant when the claim was closed and/ or settled.](#)

Table 1: The total number of clinical claims closed and/ or settled by NHS Resolution in 2018/19, 2017/18 and 2016/17, broken down by the age of the claimant when the incident occurred

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome_FOI	Damages Paid

No_of_Claims Year of Closure (Settlement Year for PPOs)	Column Labels			
	2016/17	2017/18	2018/19	Grand Total
00-09	483	494	502	1,479
10-19	319	267	310	896
20-29	859	847	817	2,523
30-39	1,003	1,002	1,018	3,023
40-49	1,044	1,050	1,087	3,181
50-59	1,019	998	999	3,016
60-69	876	958	979	2,813
70+	1,153	1,126	1,187	3,466
Unknown	124	101	87	312
Grand Total	6,880	6,843	6,986	20,709

Table 2: The total number of clinical claims closed and/ or settled by NHS Resolution in 2018/19, 2017/18 and 2016/17, broken down by the age of the claimant when the claim was closed and/ or settled.

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome_FOI	Damages Paid

No_of_Claims Year of Closure (Settlement Year for PPOs)	Column Labels			
	2016/17	2017/18	2018/19	Grand Total
00-09	252	247	202	701
10-19	235	215	293	743
20-29	651	617	610	1,878
30-39	987	950	1,001	2,938
40-49	947	996	950	2,893
50-59	1,057	1,081	1,089	3,227
60-69	1,001	947	987	2,935
70+	1,628	1,689	1,768	5,085
Unknown	122	101	86	309
Grand Total	6,880	6,843	6,986	20,709