



Resolution

2nd Floor
151 Buckingham Palace Road
London
SW1W 9SZ
Telephone: 020 7811 2700

November 2019
FOI_4046

The following information was requested on 22 October 2019:

Negligence cases that involve urology

Our Response

Please find attached the requested information.

We have suppressed low figures as we believe that disclosure of information with this level of granularity is exempt under Section 40(2) by virtue of section 40(3)(a)(i) of the Act, where disclosure to a member of the public would contravene one or more of the data protection principles. The data protection principles are set out in Article 5 of the General Data Protection Regulation. We take the view that it would not be fair or lawful (given the sensitive and confidential nature of the information held) to disclose such information, and any disclosure would therefore contravene the first data protection principle.

In some instances the low numbers of claims (fewer than 5) in each category, the likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other available information. In addition to this, as this information is considered to be sensitive personal data (the data subjects' medical condition); NHS Resolution believes it has a greater responsibility to protect those individuals identities', as disclosure could potentially cause damage and/or distress to those involved. Where we are in the territory of such small numbers in the attached, we have used a '#' symbol in the relevant field. You should still be able to see aggregate/total details for higher level fields containing this data.

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are

carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

TABLE OF CONTENTS

NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

[Table 1: Number of Urology Claims Closed/Settled with damages paid between financial years 2016/17, 2017/18 and 2018/19](#)

[Table 2: Number of Urology Claims Closed without damages paid between financial years 2016/17, 2017/18 and 2018/19](#)

[Table 3: Analysis of Primary Causes for Claims Closed/Settled with damages paid between financial years 2016/17, 2017/18 and 2018/19](#)

Table 1: Number of Urology Claims Closed/Settled with damages paid between financial years 2016/17, 2017/18 and 2018/19

Closed_Settled	Y
Clinical_NonClinical	Clinical
Claim_Outcome_FOI Scheme	Damages Paid (Multiple Items)

Year of Closure (Settlement Year for PPOs)	No_of_Claims
2016/17	166
2017/18	188
2018/19	205
Grand Total	559

Table 2: Number of Urology Claims Closed without damages paid between financial years 2016/17, 2017/18 and 2018/19

Closed_Settled	Y
Clinical_NonClinical	(All)
Claim_Outcome_FOI	NIL Damages
Scheme	(Multiple Items)

Year of Closure (Settlement Year for PPOs)	No_of_Claims
2016/17	108
2017/18	109
2018/19	131
Grand Total	348

Table 3: Analysis of Primary Causes for Claims Closed/Settled with damages paid between financial years 2016/17, 2017/18 and 2018/19

Closed_Settled	Y
Clinical_NonClinical	(All)
Claim_Outcome_FOI	Damages Paid
Scheme	(Multiple Items)

Year of Closure (Settlement Year for PPOs)----- Pir	No_of_Claims
Delay In Performing Operation	19
Diathermy Burns/react. To Prep	#
Equipment Malfunction	#
Err With Agnt/Dose/Route/Selec	5
Fail / Delay Treatment	124
Fail To Act On Abnorm Test Res	12
Fail To Carry Out PO Observs.	#
Fail To Follow-Up Arrangements	17
Fail To Interpret USS	#
Fail To Recog. Complication Of	13
Fail To Supervise	#
Fail To Warn-Informed Consent	37
Failed Sterilisation	#
Failure To Interpret X-Ray	#
Failure To Perform Operation	#
Failure To Perform Tests	13
Failure/Delay Diagnosis	64
Foreign Body Left In Situ	29
Improp. Delegation To Junior	#
Inadequate Monitoring Intra-Op	#
Inadequate Nursing Care	20
Inappropriate Discharge	#
Inappropriate Treatment	59
Inc In Comm By Absc/disch Pat	#
Incorrect Injection Site	#
Infusion Problems	#
Intra-Op Problems	50
Lack Of Assistance/Care	5
Lack Of Facilities/Equipment	#
Lack Of Pre-Op Evaluation	#
Medication Errors	7
Operator Error	28
Other	#
Perform. Of Op. Not Indicated	7
Retained Instrument Post-Operation	5
Wrong Diagnosis	7
Wrong Site Surgery	5
Grand Total	559