



Resolution

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Telephone: 020 7811 2700

October 2019
FOI_4054

The following information was requested on 25 October 2019:

I also wondered is it possible to let me know the total amount the NHS paid out in 2018/19 in claims relating to failure/delay diagnosis or wrong diagnosis without submitting another FOI request?

Our Response

Please find attached the requested information. Please note the personal injury discount rate changed in March 2017 which increased the value of claims where future losses apply.

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

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NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

Table 1: Number and Cost of Claims Closed/Settled with damages paid between financial years 2018/19 where one of the causes is either "Failure/Delay Diagnosis" or "Wrong Diagnosis"

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| | |
|----------------------|--------------|
| Closed_Settled | Y |
| Clinical_NonClinical | (All) |
| Claim_Outcome_FOI | Damages Paid |

| Year of Closure (Settlement Year for PPOs) | No. of Claims | Damages Paid | NHS Legal Costs Paid | Claimant Legal Costs Paid | Total Paid |
|--|---------------|--------------------|----------------------|---------------------------|--------------------|
| 2018/19 | 1,441 | 250,549,038 | 23,911,156 | 95,990,516 | 370,450,710 |
| Grand Total | 1,441 | 250,549,038 | 23,911,156 | 95,990,516 | 370,450,710 |