



Resolution

2nd Floor
151 Buckingham Palace Road
London
SW1W 9SZ
Telephone: 020 7811 2700

January 2020
FOI_4145

The following information was requested on 9 December 2019:

The data I'm interested in is, how many times the NHS has agreed to pay compensation to patients who claimed they suffered harm because they did not see an NHS dentist since 2010/11?

I also wanted to know how much money the NHS has paid out in compensation to patients who claimed they suffered harm because they could not see an NHS dentist.

Is this something NHS Resolution would hold the information for if I were to submit a freedom of information request, or would I need to contact another organisation?

Our Response

We do not indemnify primary care dental work and never have.

Dentists would be covered by commercial indemnifiers.

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

