



# Resolution

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151 Buckingham Palace Road  
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**Telephone:** 020 7811 2700

January 2020  
FOI\_4150

The following information was requested on 10 December 2019:

*I have identified that you have claimed disproportionate burden under the Public Sector Bodies (Websites and Mobile Applications) Accessibility Regulations 2018, within your published accessibility statement.*

<https://resolution.nhs.uk/accessibility/>

*Please could you provide me with a copy of all completed disproportionate burden assessments or other related documentation detailing how you reached your conclusions of disproportionate burden for each of the issues mentioned in your statement.*

## **Our Response**

We do not hold the information requested.

## **This concludes our response to your request.**

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF