



Resolution

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January 2020
FOI_4153

The following information was requested on 23 December 2019:

Can I assume that:

A. NHS Resolution will reclaim £953,391 from the Shrewsbury and Telford NHS Trust?

B. Vigorously pursue the Board of Trustees that signed off the application?

C. Rigorously review its own methodology and no longer award financial incentives by self-assessment?

Our Response

The submission by Shrewsbury and Telford Hospital NHS Trust will have been discussed with their commissioners and was supported by external verification. In the event that we receive evidence that the certification by the trust board was not valid, this will be investigated and escalated in line with the scheme rules.

We also have a statement online:

<https://resolution.nhs.uk/2019/12/23/nhs-resolution-statement-regarding-the-clinical-negligence-scheme-for-trusts-and-the-maternity-incentive-scheme/>

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane

Wilmslow
Cheshire
SK9 5AF