



Resolution

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February 2020
FOI_4177

The following information was requested on 6 January 2020:

My query is how many people in NHS Resolution have wages in Band 2, Band 3 and Band 4 and what are their job titles.

Our Response

The information requested is as follows:

Pay Band	Position Titles	Headcount
Band 3 Positions	Administrative Assistant	12
	Administrative Officer	
	Communications & Engagement Support Assistant	
	IT Professional Intern	
	Payments Officer	
Band 4 Positions	Administrative Support Officer	26
	Appeals Assistant	
	Case Administrator	
	Case Assistant (ENT)	
	Case Officer	
	Claims Assistant	
	Communications & Engagement Support Co-ordinator	
	HR Administrator	
	Project Team Administrator	
	Training & Recruitment Co-ordinator	
	Workforce & OD Co-ordinator	

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of

decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF