



Resolution

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April 2020
FOI_4378

The following information was requested on 20 February 2020:

According to NHS Resolution's most recent annual report and accounts, total payments for clinical claims amounted to £2,359.9 million in 2018/19. Of this £2,359.9 million, how much related to:

- *Successful claims*
- *Unsuccessful claims*

Our Response

2018/19 clinical claims amount is broken down as follows:

Relating to Successful claims:	£1,222.4 M
Relating to Unsuccessful claims:	£6.0 M
Relating to Open claims:	£1,128.7 M
Total:	£2,357.1 M

Please note: the total of £2.357m differs by £3m (0.13%) to that reported in the NHS Resolution ARA due to accruals and other adjustments made at year end.

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information

Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF