



Resolution

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September 2020
FOI_4585

The following information was requested on 18 May 2020:

I would like to request the following information under the freedom of Information Act:

- 1. Total number of Contingent Labour / Contractor Resource*
- 2. Total spend on Contingent Labour Recruitment (2019 - 2020)*
- 3. Total spend on Consultancy services (2019 - 2020)*

Clarified on 23.6.20 as [- yes I am interested in the number of and spend on agency staff at the organisation?]

Our Response

1. The average number of Agency temps employed by NHS Resolution was 13.2 FTE for 19/20.
2. The total spend on agency temps for the year 19/20 was £666,081.
3. The total spend on consultancy for 19/20 was £364,288. This spend was for professional services from third party suppliers – none of it involved the commission of a service from a single individual.

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

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