



# Resolution

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August 2020  
FOI\_4716

The following information was requested on 30 July 2020:

*I wish to submit a request for some of the organisation's information around the internal plans and strategy documents around ICT.*

*The ICT documents I require is the most recent update.*

*I wish to obtain the following documents:*

- 1. ICT/IM&T/IS Strategy- The IT department strategy or plans, highlights their current and future objectives.*
- 2. ICT Org Chart- A visual document that presents the structure of the IT department, please include name and job titles. If this cannot be sent, please work towards a structure with job titles.*
- 3. ICT Annual or Business Plan- Like the ICT strategy but is more annually focused.*
- 4. ICT Capital Programme/budget- A document that shows financials budget on current and future projects.*

*If some of these documents are not valid, please state when the 2020 ICT documents are planned to be published.*

## Our Response

- 1. ICT/IM&T/IS Strategy- The IT department strategy or plans, highlights their current and future objectives.*

Please the following link: <https://resolution.nhs.uk/wp-content/uploads/2020/02/Our-refreshed-2019-2022-strategic-plan.pdf>

- 2. ICT Org Chart- A visual document that presents the structure of the IT department, please include name and job titles. If this cannot be sent, please work towards a structure with job titles.*

Please see the attached structure chart.

- 3. ICT Annual or Business Plan- Like the ICT strategy but is more annually focused.*

Page 23 of our business plan

Please see the following link: [https://resolution.nhs.uk/wp-content/uploads/2020/07/NHS-Resolution-Business-plan-2020\\_21.pdf](https://resolution.nhs.uk/wp-content/uploads/2020/07/NHS-Resolution-Business-plan-2020_21.pdf)

- 4. ICT Capital Programme/budget- A document that shows financials budget on current and future projects.*

There is no IT Capital programme document.

**This concludes our response to your request.**

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

<https://ico.org.uk/>

