



Resolution

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September 2020
FOI_4738

The following information was requested on 14 August 2020:

This is an information request relating to consultancy expenditure.

Please include the information for each of the following periods; 2019-20:

- *Total consultancy expenditure.*
- *An itemisation of each project consultancy expenditure was used for and the amount of consultancy expenditure used for it.*

Our Response

Consultancy Spend	19/20
Advice on development of a target operating model for the Claims function.	126,288
Discovery work undertaken in line with the Government's Technology Code of Practice: https://www.gov.uk/government/publications/technology-code-of-practice/technology-code-of-practice	
Core system review to support discovery work that had been carried out by NHS Resolution and advice on options for systems that could support NHS Resolution post 2021.	175,000
Research project to develop options for pilots in AI technology.	25,000
Advice and support on contract negotiations for change in delivery of IT services with a key supplier.	38,000
Total	364,288

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information

Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>