



Resolution

2nd Floor
151 Buckingham Palace Road
London
SW1W 9SZ
Telephone: 020 7811 2700

September 2020
FOI_4747

The following information was requested on 20 August 2020:

- 1. What inspections activities does the NHS Resolution perform?*
- 2. How many inspections (of each type if possible) were performed in 2019/20?*
- 3. How many inspectors do you employ, and what was the annual cost of these inspectors in 2019/20?*
- 4. Do you use third parties to perform these inspections? If so, who did you use, and what was the annual spend in 2019/20?*
- 5. What information management system, if any, do you use to manage the inspections, and what was the annual spend on this in 2019/20?*

For avoidance of doubt, by 'inspections' I mean 'activities that are carried out to ensure the inspected entity meets legislative requirements for their role or function or condition, delivers on their duty of care for individuals or the public and/or adheres to any rules set by government on use of government funds'.

Our Response

We do not carry out inspections of the nature you have described.

We would suggest you contact the Care Quality Commission. <https://www.cqc.org.uk/>

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>