



# Resolution

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**Telephone:** 020 7811 2700

November 2020  
FOI\_4837

The following information was requested on 30 October 2020:

*I want to submit a request for some information from the organisation, in relation to their contract's register.*

*The contract register should display all the organisations existing/live contracts I would like the register to display the following columns/headings:*

1. *Contract Reference*
2. *Contract Title*
3. *Procurement Category*
4. *Supplier Name*
5. *Spend (Total or Annual)*
6. *Contract Duration*
7. *Contract Extensions*
8. *Contract Starting Date*
9. *Expiration Date*
10. *Contract Description [Please provide me with as much detail as possible.]*
11. *Contact Owner (Full contact details if possible.)*
12. *CPV codes/ProClass*

## **IMPORTANT**

1. *For those organisations planning to make an exemption around spend, the spend information I have requested is an overall figure and I am not requesting a complete breakdown of services relating to the spend.*
2. *If the organisation has a CRM system or a similar system there should be a facility to download and extract contract data.*
3. *You may forward me a Web link to a portal to download the contract register, please make sure all of the organisation's contracts are provided as doing prior research I have found that most organisations have only uploaded a small portion of all of their contracts. Please do not think that this is the only information I require if you could provide me with more information that would be great.*

## **Contract Data/API Contact Details**

13. *Can you also provide me with contact details of the person responsible for the actual contract's register or someone responsible for API? [Name, Job Title, Telephone, Email Address] At the very least provide me with their actual job title.*

*(Meaning of API "a set of functions and procedures that allow the creation of applications which access the features or data of an operating system, application, or other service.")*

*You may have received the same request in the past. I am seeking the latest contract register which is not available in organisations website. Hence sending this request again.*

## **Our Response**

Please find attached a copy of our contracts register.

In regards to the following question:

*Can you also provide me with contact details of the person responsible for the actual contract's register or someone responsible for API? [Name, Job Title, Telephone, Email Address] At the very least provide me with their actual job title.*

*(Meaning of API "a set of functions and procedures that allow the creation of applications which access the features or data of an operating system, application, or other service.")*

Catherine O'Sullivan

**Deputy Head of Corporate and Information Governance**

[contract.queries@resolution.nhs.uk](mailto:contract.queries@resolution.nhs.uk)

### **This concludes our response to your request.**

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

<https://ico.org.uk/>

Contract No.	Service Description	Department	Contract Owner	Contract Owner Contract	Selected Provider	Procurement Type	Contract Type	Initial Start Date	Initial End Date	Extension Permitted?	Extensions	Date Including Extensions	Total contract value (£ excl VAT)
NHSLA_01_17	Health related Legal Services Framework	Claims	Procurement and contracts Team	<a href="mailto:contract.queries@nhs.uk">contract.queries@nhs.uk</a>	13 Suppliers	OJEU	Framework Agreement	28/04/2017	27/04/2021	n/a	n/a	28/05/2021	£ 75,000,000
NHSR_01	Provision of Actuarial Services	Finance	Procurement and contracts Team	<a href="mailto:contract.queries@nhs.uk">contract.queries@nhs.uk</a>	GAD	Further Competition through framework	Call-off contract	01/12/2017	30/11/2020	Yes	12 months	30/11/2021	£ 2,515,248
NHSLA01_15	Support and Maintenance of IT systems	IT and Facilities	Procurement and contracts Team	<a href="mailto:luton.nhs.uk">luton.nhs.uk</a>	Dorset Software	Tender	Contract	01/10/2017	31/08/2020	Yes	12 months	31/08/2021	£ 1,012,234
NHSR_17	Finance System	Finance	Procurement and contracts Team	<a href="mailto:contract.queries@nhs.uk">contract.queries@nhs.uk</a>	Tasaki Ltd	Further Competition through framework	Call off contract	14/03/2019	14/03/2022	Yes	12 months	14/03/2023	£ 469,954
NHSR_17(1)	Expenses System	Finance	Procurement and contracts Team	<a href="mailto:luton.nhs.uk">luton.nhs.uk</a>	Webeexpenses	Further Competition through framework	Call off contract	01/10/2019	30/09/2022	Yes	12 months	30/09/2023	£ 9,594
NHSR_14	Loss Adjusters Services	Claims Management	Procurement and contracts Team	<a href="mailto:luton.nhs.uk">luton.nhs.uk</a>	Crawford & Co	Tender	Contract	31/08/2018	31/08/2021	Yes	12 months	31/08/2022	£ 420,000
NHSR_23	Apprenticeship Schemes	Organisational Development	Procurement and contracts Team	<a href="mailto:contract.queries@nhs.uk">contract.queries@nhs.uk</a>	BPP	Further Competition through framework	Contract	01/11/2020	30/10/2022	Yes	36 Months	30/10/2025	£ 300,000
NHSR_11	Multifunctional printing machines	IT and facilities	Procurement and contracts Team	<a href="mailto:contract.queries@nhs.uk">contract.queries@nhs.uk</a>	Kyocera Ltd	Further Competition through framework	call off contract	31/07/2018	30/07/2021	Yes	12 months	30/07/2022	£ 58,545
NHSR_27	Frinking Machines (Neopost)	Claims Management	Procurement and contracts Team	<a href="mailto:contract.queries@nhs.uk">contract.queries@nhs.uk</a>	Neopost	Direct Award	Lease	17/10/2018	16/10/2021	Yes	12 months	16/10/2022	£ 46,390
NHSR_02	SIP Trunking	Finance	Procurement and contracts Team	<a href="mailto:luton.nhs.uk">luton.nhs.uk</a>	Gamma Technology Ltd	Framework award	Contract	15/01/2018	14/01/2020	Yes	12 months	14/01/2021	£ 37,660
NHSR_32	Zendesk - Build	IT & Facilities	Procurement and contracts Team	<a href="mailto:contract.queries@nhs.uk">contract.queries@nhs.uk</a>	Appamondo	RFO	Contract	20/12/2019	07/04/2020	n/a	n/a	n/a	£ 27,600
NHSR_04	Customer Survey	Stakeholder and Engagement	Procurement and contracts Team	<a href="mailto:contract.queries@nhs.uk">contract.queries@nhs.uk</a>	Social market Research	RFO	Contract	11/12/2017	10/12/2020	Yes	12 months	10/12/2021	£ 25,000
NHSR_36	F-Secure business suite	IT & Facilities	Procurement and contracts Team	<a href="mailto:contract.queries@nhs.uk">contract.queries@nhs.uk</a>	Caretower	RFO	Agreement	14/09/2019	14/09/2022	Yes	36 Months	14/09/2025	£ 22,126
NHSR_11	Multifunctional Printing machines(Leeds Office)	IT & Facilities	Procurement and contracts Team	<a href="mailto:contract.queries@nhs.uk">contract.queries@nhs.uk</a>	Kyocera Ltd	Tender	call off contract	01/02/2019	01/01/2022	Yes	24 months	01/01/2024	£ 14,636
NHSR_53	Cloud Solutions Framework SLA	IT & Facilities	Procurement and contracts Team	<a href="mailto:contract.queries@nhs.uk">contract.queries@nhs.uk</a>	Trustnarique Solutions Ltd	Direct award	Call off contract	10/07/2020	09/07/2023	No	n/a	n/a	£ 12,818
NHSR_07	HR Occupational Health Services	HR	Procurement and contracts Team	<a href="mailto:luton.nhs.uk">luton.nhs.uk</a>	Sugarman	Tender	Contract	18/12/2017	rolling contract	Yes	N/A	N/A	Volume based
NHSR_34	Couriers	Stakeholder and Engagement	Procurement and contracts Team	<a href="mailto:contract.queries@nhs.uk">contract.queries@nhs.uk</a>	Point to Point	Direct award	Contract	26/11/2019	26/11/2020	Yes	12 months	26/11/2021	£ 3,000
NHSR_22	Behavioural Assessment Services	ADVICE	Procurement and contracts Team	<a href="mailto:contract.queries@nhs.uk">contract.queries@nhs.uk</a>	WPG	Tender	Contract	16/08/2019	30/08/2021	Yes	12 Months	30/08/2022	£ 434,700
NHSR_22	Behavioural Assessment Services	ADVICE	Procurement and contracts Team	<a href="mailto:contract.queries@nhs.uk">contract.queries@nhs.uk</a>	EDGECLUMBE	Tender	Contract	16/08/2019	30/08/2021	Yes	12 Months	30/08/2023	£ 434,700
NHSR_41	Cost Lawyers - CCS Further Competition	Claims	Procurement and contracts Team	<a href="mailto:contract.queries@nhs.uk">contract.queries@nhs.uk</a>	Acumension	Further Competition through framework	Call off contract	01/06/2020	31/05/2022	Yes	12 Months	31/05/2023	£ 100,000
NHSR_41	Cost Lawyers - CCS Further Competition	Claims	Procurement and contracts Team	<a href="mailto:contract.queries@nhs.uk">contract.queries@nhs.uk</a>	Keoghs	Further Competition through framework	Call off contract	01/06/2020	31/05/2022	Yes	12 Months	31/05/2023	£ 100,000
NHSR_41	Cost Lawyers - CCS Further Competition	Claims	Procurement and contracts Team	<a href="mailto:contract.queries@nhs.uk">contract.queries@nhs.uk</a>	Hill Dickinson	Further Competition through framework	Call off contract	01/06/2020	31/05/2022	Yes	12 Months	31/05/2023	£ 100,000
NHSR_21	Payroll and Pension System	HR/Payroll	Procurement and contracts Team	<a href="mailto:contract.queries@nhs.uk">contract.queries@nhs.uk</a>	NHS Shared Business Gen	Further Competition through framework	Call off contract	01/03/2020	01/03/2023	Yes	24 months	01/03/2025	£ 8,601
NHSR_40	Mediation Services	Claims	Procurement and contracts Team	<a href="mailto:contract.queries@nhs.uk">contract.queries@nhs.uk</a>	Costs ADR Limited	Tender	Contract	01/05/2020	30/04/2023	yes	12 Months	30/04/2024	£ 652,500
NHSR_40	Mediation Services	Claims	Procurement and contracts Team	<a href="mailto:contract.queries@nhs.uk">contract.queries@nhs.uk</a>	St Johns Building	Tender	Contract	01/05/2020	30/04/2023	yes	12 Months	30/04/2024	£ 652,500
NHSR_40	Mediation Services	Claims	Procurement and contracts Team	<a href="mailto:contract.queries@nhs.uk">contract.queries@nhs.uk</a>	CEDR	Tender	Contract	01/05/2020	30/04/2023	yes	12 Months	30/04/2024	£ 652,500
NHSR_40	Mediation Services	Claims	Procurement and contracts Team	<a href="mailto:contract.queries@nhs.uk">contract.queries@nhs.uk</a>	Trust Mediation Ltd	Tender	Contract	01/05/2020	30/04/2023	yes	12 Months	30/04/2024	£ 652,500
NHSR_49	Inbound/Outbound Digital Mail Service	Claims	Procurement and contracts Team	<a href="mailto:contract.queries@nhs.uk">contract.queries@nhs.uk</a>	Xerox (UK)	Direct Award through framework	Call off contract	13/10/2020	12/10/2023	N/A	N/A	N/A	Volume based