



Resolution

2nd Floor
151 Buckingham Palace Road
London
SW1W 9SZ
Telephone: 020 7811 2700

February 2021
FOI_4968

The following information was requested on 17 February 2021:

*We are requesting information on all printed matter BUT NOT photocopiers and MFD's.
So in your terms reprographics please including marketing collateral*

- 1. Do you currently utilise a managed print contract?*
- 2. If so, is it under a framework and what is that framework?*
- 3. Can you name the current incumbent supplier?*
- 4. When does the contract start and finish?*
- 5. What is the annual expenditure under this contract?*
- 6. Who is the key sponsor of this contract and what are their contact details?*
- 7. For print jobs that fall under the £60,000 OJEU threshold, are these sent to the managed print provider (if in place) or to other print providers?*
- 8. Please can you confirm who places print orders and their name/s and contact details?*
- 9. If you have a managed print contract in place, what was the total value of orders placed outside of this agreement?*

Our Response

- 1. Do you currently utilise a managed print contract?* - Yes. The contract is for design and print services.
- 2. If so, is it under a framework and what is that framework?* - The contract has not been awarded under a framework.
- 3. Can you name the current incumbent supplier?* - Eleven Marketing and Communications Ltd
- 4. When does the contract start and finish?* - The contract begins February 2021 and ends January 2023.
- 5. What is the annual expenditure under this contract?* - Approximately £50k per annum. The contract value is for both design and print - predominantly for design work with a lesser element of print.
- 6. Who is the key sponsor of this contract and what are their contact details?* - Ian Adams, Director of Membership and Stakeholder Engagement ian.adams@resolution.nhs.uk

7. *For print jobs that fall under the £60,000 OJEU threshold, are these sent to the managed print provider (if in place) or to other print providers? - To the managed print provider.*

8. *Please can you confirm who places print orders and their name/s and contact details? - Nick Rigg, Corporate Communications Lead Nick.rigg@resolution.nhs.uk*

9. *If you have a managed print contract in place, what was the total value of orders placed outside of this agreement? - None.*

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>