



Resolution

8th Floor,
10 South Colonnade
Canary Wharf
London
E14 4PU

Telephone: 020 7811 2700

May 2021
FOI_5026

The following information was requested on 13 April 2021:

I am looking for information on claims made against the NHS in regard to pressure damage between 2010 - 2020.

Would it be possible to provide the following.

The number of claims made per year.

The legal costs to the NHS of defending pressure damage claims per year.

The amount of money paid out in compensation to claimants per year.

The total cost of pressure damage claims per year.

How many claims were settled out of court per year.

Our Response

Please find attached the requested information in respect of pressure sores.

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information

Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

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NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

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Table 1: Number of Pressure Sores Claims received between financial years 2010/11 to 2019/20

Notifications	Y
Clinical_NonClinical	(All)

Notification Year	No. of Claims
2010/11	181
2011/12	202
2012/13	203
2013/14	274
2014/15	279
2015/16	321
2016/17	422
2017/18	404
2018/19	426
2019/20	436
Grand Total	3,148

Table 2: Number and Cost of Pressure Sores Claims Closed/Settled with damages paid between financial years 2010/11 to 2019/20

Year of Closure (Settlement Year for PPOs)	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs	Total Paid
2010/11	96	3,587,118	576,595	2,127,616	6,291,328
2011/12	125	3,539,537	368,022	2,347,761	6,255,320
2012/13	124	3,742,056	650,901	3,279,582	7,672,540
2013/14	138	4,150,702	709,637	4,350,471	9,210,810
2014/15	166	7,132,324	880,221	5,597,835	13,610,381
2015/16	197	8,050,508	1,238,037	7,061,437	16,349,983
2016/17	260	9,846,744	1,786,532	9,655,457	21,288,734
2017/18	277	9,904,235	1,688,438	8,179,580	19,772,253
2018/19	328	13,132,121	1,951,011	11,187,895	26,271,027
2019/20	320	11,059,610	1,710,342	8,355,163	21,125,114
Grand Total	2,031	74,144,956	11,559,736	62,142,797	147,847,489

Table 3: Number of Pressure Sores Claims Closed without damages paid between financial years 2010/11 to 2019/20

Closed_Settled	Y
Clinical_NonClinical	(All)
Claim_Outcome_FOI	NIL Damages

Year of Closure (Settlement Year for PPOs)	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
2010/11	11	0	15,149	0	15,149
2011/12	12	0	26,340	0	26,340
2012/13	29	0	45,804	0	45,804
2013/14	29	0	25,616	0	25,616
2014/15	31	0	56,089	0	56,089
2015/16	43	0	141,764	29,678	171,441
2016/17	73	0	131,084	0	131,084
2017/18	79	0	138,726	0	138,726
2018/19	85	0	146,271	0	146,271
2019/20	86	0	157,517	482	157,999
Grand Total	478	0	884,360	30,160	914,520

Table 4: Number of Pressure Sores Claims settled without trial between financial years 2010/11 to 2019/20

Closed_Settled	Y
Clinical_NonClinical	(All)
Trial_Outcome	(Multiple Items)

Year of Closure (Settlement Year for PPOs)	No. of Claims
2010/11	107
2011/12	137
2012/13	153
2013/14	167
2014/15	197
2015/16	240
2016/17	332
2017/18	356
2018/19	411
2019/20	406
Grand Total	2,506