



Resolution

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FOI_5041

The following information was requested on 21 April 2021:

1. *The total number of claims settled by NHS Resolution with a payment of damages and/or a periodical payment order (PPO), broken down by the following settlement tranches (up to £1.7 million, £1.7 million +)*
2. *A breakdown of your response to question 1 by the number of claims which included a PPO as part of the settlement*

Can you please provide the above information for the following years:

- 2019/20
- 2018/19
- 2017/18

Our Response

Please find attached the requested information.

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow

Cheshire
SK9 5AF

<https://ico.org.uk/>

TABLE OF CONTENTS

NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

Table 1: Number of closed claims with a lump sum damages settlement up to and including £1.7m and settled PPO claims with a capitalised damages value up to and including £1.7m settled between financial years 2017/18 to 2019/20

Table 2: Number of closed claims with a lump sum damages settlement above £1.7m and settled PPO claims with a capitalised damages value above £1.7m settled between financial years 2017/18 to 2019/20

Table 3: Number of settled PPO claims with a capitalised damages value up to and including £1.7m settled between financial years 2017/18 to 2019/20

Table 4: Number of settled PPO claims with a capitalised damages value above £1.7m settled between financial years 2017/18 to 2019/20

Table 1: Number of closed claims with a lump sum damages settlement up to and including £1.7m and settled PPO claims with a capitalised damages value up to and including £1.7m settled between financial years 2017/18 to 2019/20

Closed_Settled	Y
Claim_Outcome_FOI	Damages Paid
Damages_Amount	Damages <= £1.7m
Year of Closure (Settlement Year for PPOs)	
	No. of Claims
2017/18	8,568
2018/19	8,818
2019/20	9,263
Grand Total	26,649

Table 2: Number of closed claims with a lump sum damages settlement above £1.7m and settled PPO claims with a capitalised damages value above £1.7m settled between financial years 2017/18 to 2019/20

Closed_Settled	Y
Claim_Outcome_FOI	Damages Paid
Damages_Amount	Damages > £1.7m
Year of Closure (Settlement Year for PPOs)	
	No. of Claims
2017/18	208
2018/19	264
2019/20	219
Grand Total	691

Table 3: Number of settled PPO claims with a capitalised damages value up to and including £1.7m settled between financial years 2017/18 to 2019/20

Closed_Settled	Y
Claim_Outcome_FOI	Damages Paid
Damages_Amount	Damages <= £1.7m
PPO	PPOs

Settlement Year for PPOs	No. of Claims
2017/18	5
2018/19	24
2019/20	6
Grand Total	35

Table 4: Number of settled PPO claims with a capitalised damages value above £1.7m settled between financial years 2017/18 to 2019/20

Closed_Settled	Y
Claim_Outcome_FOI	Damages Paid
Damages_Amount	Damages > £1.7m
PPO	PPOs
Settlement Year for PPOs	
	No. of Claims
2017/18	173
2018/19	206
2019/20	160
Grand Total	539