



## Resolution

8th Floor,  
10 South Colonnade  
Canary Wharf  
London  
E14 4PU

**Telephone:** 020 7811 2700

July 2021

FOI\_5089

The following information was requested on 7 June 2021:

*Please can you provide me with information about how my NHS Trust (Croydon Health Services NHS Trust) compares with other similar NHS Trusts i.e. those with medium sized with acute/maternity and community services. I need specifically information in the last 3 financial years on manual handling claims. You have a cause to identify "manual handling".*

[Clarified on 28 June 2021]

*Acute Trusts only is satisfactory.*

### **Our Response**

Please find attached the requested information.

We have suppressed low figures and we are unable to provide a yearly breakdown as we believe that disclosure of information with this level of granularity is exempt under Section 40(2) by virtue of section 40(3)(a)(i) of the FOI Act, where disclosure to a member of the public would contravene one or more of the data protection principles. The data protection principles are set out in Article 5 of the General Data Protection Regulation. We take the view that it would not be fair or lawful (given the sensitive and confidential nature of the information held) to disclose such information, and any disclosure would therefore contravene the first data protection principle.

In some instances the low numbers of claims (fewer than 5) in each category, the likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other available information. In addition to this, as this information is considered to be sensitive personal data (the data subjects' medical condition); NHS Resolution believes it has a greater responsibility to protect those individuals identities', as disclosure could potentially cause damage and/or distress to those involved.

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

**This concludes our response to your request.**

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

<https://ico.org.uk/>

## TABLE OF CONTENTS

**NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.**

[Table 1: Number of Claims received for Acute Trusts between financial years 2017/18 to 2019/20 relating to 'Manual Handling' or 'Manual Handling Regulations' Cause](#)

[Table 2: Number and Cost of Claims Closed for Acute Trusts with damages paid between financial years 2017/18 to 2019/20 relating to 'Manual Handling' or 'Manual Handling Regulations' Cause](#)

**Table 1: Number of Claims received for Acute Trusts between financial years 2017/18 to 2019/20 relating to 'Manual Handling' or 'Manual Handling Regulations' Cause**

Notifications	Y
Trust_Type	Acute Trust
Scheme	LTPS

Member name	No. of Claims
<b>Number of Trusts with fewer than 5 claims: 102</b>	<b>244</b>
Barts Health NHS Trust	12
Blackpool Teaching Hospitals NHS Foundation Trust	8
Bradford Teaching Hospitals NHS Foundation Trust	6
Central and North West London NHS Foundation Trust	5
County Durham and Darlington NHS Foundation Trust	5
Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust	5
Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust	5
East and North Hertfordshire NHS Trust	6
East Kent Hospitals University NHS Foundation Trust	6
Epsom and St Helier University Hospitals NHS Trust	6
Guy's and St Thomas' NHS Foundation Trust	9
Hampshire Hospitals NHS Foundation Trust	5
Hull University Teaching Hospitals NHS Trust	8
Imperial College Healthcare NHS Trust	6
Lancashire and South Cumbria NHS Foundation Trust	5
Lancashire Teaching Hospitals NHS Foundation Trust	9
Liverpool University Hospitals NHS Foundation Trust	7
Manchester University NHS Foundation Trust	13
Mid and South Essex NHS Foundation Trust	6
Mid Yorkshire Hospitals NHS Trust (The)	9
Norfolk & Norwich University Hospitals NHS Foundation Trust	5
North Bristol NHS Trust	7
North Cumbria Integrated Care NHS Foundation Trust	6
North West Anglia NHS Foundation Trust	8
Northampton General Hospital NHS Trust	6
Nottingham University Hospitals NHS Trust	10
Pennine Acute Hospitals NHS Trust (The)	8
Portsmouth Hospitals NHS Trust	9
Royal Cornwall Hospitals NHS Trust	6
Royal Devon and Exeter NHS Foundation Trust	6
Royal Wolverhampton NHS Trust (The)	5
Sandwell & West Birmingham Hospitals NHS Trust	5
Sheffield Teaching Hospitals NHS Foundation Trust	8
Sherwood Forest Hospitals NHS Foundation Trust	5
Shrewsbury and Telford Hospital NHS Trust	7
South Tyneside and Sunderland NHS Foundation Trust	10
Stockport NHS Foundation Trust	6
The Leeds Teaching Hospitals NHS Trust	10
Torbay & South Devon NHS Foundation Trust	6
University Hospital Southampton NHS Foundation Trust	6
University Hospitals Birmingham NHS Foundation Trust	17
University Hospitals of Leicester NHS Trust	6
University Hospitals of Morecambe Bay NHS Foundation Trust	5
University Hospitals of North Midlands NHS Trust	5
University Hospitals Sussex NHS Foundation Trust	8
University Plymouth Hospitals NHS Trust	6
Walsall Healthcare NHS Trust	9
Warrington and Halton Hospitals NHS Foundation Trust	5
Wirral University Teaching Hospital NHS Foundation Trust	11
Wrightington, Wigan and Leigh NHS Foundation Trust	5
<b>Grand Total</b>	<b>601</b>

**Table 2: Number and Cost of Claims Closed for Acute Trusts with damages paid between financial years 2017/18 to 2019/20 relating to 'Manual Handling' or 'Manual Handling Regulations' Cause**

Closed_Settled	Y
Trust_Type	Acute Trust
Scheme	LTPS
Claim_Outcome_FOI	Damages Paid

Member name	No. of Claims	Damages Paid	NHS Legal Costs Paid	Claimant Legal Costs Paid	Total Paid
<b>Number of Trusts with fewer than 5 claims:107</b>	210	4,203,798	1,022,435	3,881,931	9,108,165
Bradford Teaching Hospitals NHS Foundation Trust	8	40,070	6,891	46,341	93,302
East Lancashire Hospitals NHS Trust	6	25,212	11,278	23,045	59,535
East Sussex Healthcare NHS Trust	5	75,134	4,389	47,175	126,698
Hull University Teaching Hospitals NHS Trust	6	23,950	3,995	29,067	57,012
London North West University Healthcare NHS Trust	5	60,537	14,713	67,578	142,828
Manchester University NHS Foundation Trust	8	81,024	4,509	48,690	134,223
Mid Yorkshire Hospitals NHS Trust (The)	7	64,668	14,645	61,650	140,963
Newcastle Upon Tyne Hospitals NHS Foundation Trust (The)	5	57,329	32,227	35,447	125,003
North Bristol NHS Trust	7	31,429	13,266	39,639	84,334
Nottingham University Hospitals NHS Trust	6	74,045	13,137	62,048	149,230
Royal Wolverhampton NHS Trust (The)	5	23,605	72,897	113,424	209,926
Salford Royal NHS Foundation Trust	5	21,100	4,181	23,233	48,514
Sandwell & West Birmingham Hospitals NHS Trust	5	37,718	7,602	47,136	92,456
Sheffield Teaching Hospitals NHS Foundation Trust	9	109,539	66,638	151,366	327,543
South Tyneside and Sunderland NHS Foundation Trust	7	234,139	54,577	142,183	430,899
United Lincolnshire Hospitals NHS Trust	5	179,228	83,142	245,798	508,168
University Hospitals Birmingham NHS Foundation Trust	9	128,988	11,301	93,553	233,843
University Plymouth Hospitals NHS Trust	5	159,603	33,943	162,997	356,542
Wirral University Teaching Hospital NHS Foundation Trust	5	38,571	500	19,838	58,909
Wrightington, Wigan and Leigh NHS Foundation Trust	5	21,293	7,322	58,164	86,779
<b>Grand Total</b>	<b>333</b>	<b>5,690,980</b>	<b>1,483,588</b>	<b>5,400,303</b>	<b>12,574,870</b>