

Practitioner Performance Advice Insights

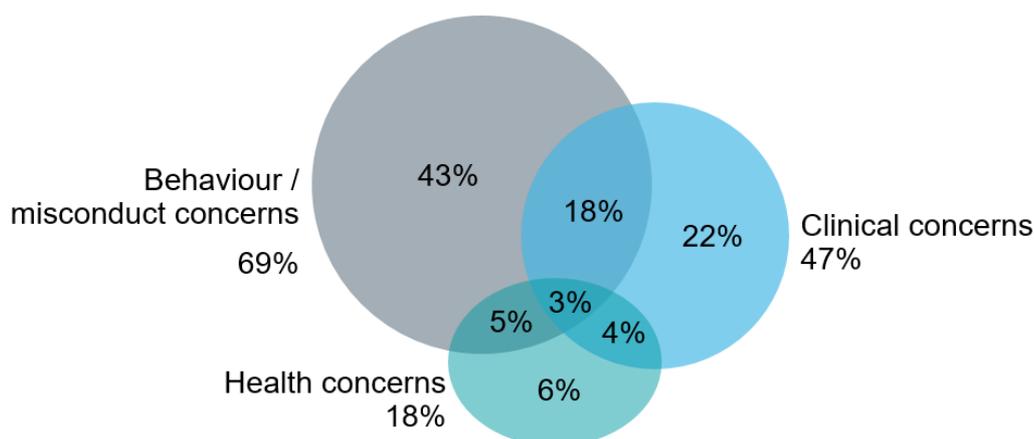
Research into concerns raised by healthcare organisations about practitioners

October 2020

Practitioner Performance Advice will be launching a new and important programme to share research and insights drawn from our work to support healthcare organisations in better understanding, managing and resolving concerns about doctors, dentists or pharmacists.

Our initial work on this programme is already providing useful insights into the nature of concerns reported to us by healthcare organisations at the point they make contact for advice. Our data over the last five years shows that almost 70% of cases involved concerns associated with misconduct or other aspects of behaviour of a practitioner. Just under half of cases involved a concern about the clinical skills of the practitioner, and this includes concerns around governance and safety. A concern around the health of the practitioner was reported in just under 20% of cases. Also of significance is that, in 30% of cases, the reported concerns related to more than one area.

4,038 cases by type of concern reported to Practitioner Performance Advice by healthcare organisations between 2015 and 2020



We are here to support both healthcare organisations and practitioners where difficulties about performance arise.

Our *Insights* publications share analysis and research which draw on our in-depth experience providing expert, impartial advice and interventions to healthcare organisations. By sharing these insights, we aim to support the healthcare system to better understand, manage and resolve concerns about doctors, dentists or pharmacists. You can find all past reports [here](#).

If you are interested in hearing more about our research and insights programme, please get in touch with us at Advice.ResearchAndEvaluation@resolution.nhs.uk.

If you'd like to learn more about our work and the services we offer, please visit our dedicated [Practitioner Performance Advice webpages](#). Our Education service offers [training courses](#) to provide healthcare organisations with the knowledge and skills to identify and manage performance concerns locally.