



Resolution

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Canary Wharf
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Telephone: 020 7811 2700

July 2021
FOI_5124

The following information was requested on 20 July 2021:

I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the following questions;

- 1. How many instances of the Microsoft Windows 7 Operating System are currently in operation across your entire network? How many devices such as kiosks, lap tops etc. are still running Windows 7?*
- 2. How many instances of the Microsoft Windows XP Operating System are currently in operation across your entire network? How many devices such as kiosks, lap tops etc are still running Windows XP?*
- 3. Who is the officer responsible for maintaining and delivering legacy applications to all your users?*

Our Response

- 1. How many instances of the Microsoft Windows 7 Operating System are currently in operation across your entire network? How many devices such as kiosks, lap tops etc. are still running Windows 7?*

NHS Resolution does not have any devices running on the Windows 7 operating system.

- 2. How many instances of the Microsoft Windows XP Operating System are currently in operation across your entire network? How many devices such as kiosks, lap tops etc. are still running Windows XP?*

NHS Resolution does not have any devices running on the Windows XP operating system.

- 3. Who is the officer responsible for maintaining and delivering legacy applications to all your users?*

Sean Walker, Head of technology and Operations

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

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