

November 2021
FOI_5218

The following information was requested on 12 October 2021:

I am currently trying to build an updated view of 2021 Strategic/SME print supplier spend and page usage levels, as now affected by COVID-19, across the UK Govt and associated agencies/bodies. With this in mind, can you please provide the following information:-

- 1. Who is your preferred supplier for MFD/Printer Hardware? (Please state in multiple suppliers)*
- 2. Please state the number of printers currently within the organisation, to include a breakdown of MFDs (multi-functional devices), Print Room devices and desktop printers.*
- 3. What are your current annual page volumes (split by Colour and Mono)?*
- 4. What is the approximate annual spend for both hardware and services?*
- 5. What date is your contract due for renewal?*
- 6. Which procurement route or framework was used to procure this service?*
- 7. Which person/role is responsible for procuring your printer contracts?*

Our Response

- 1. Who is your preferred supplier for MFD/Printer Hardware? (Please state in multiple suppliers).*

Govprint (Konica Minolta) and Annodata (Kyocera) for a network MFD.

- 2. Please state the number of printers currently within the organisation, to include a breakdown of MFDs (multi functional devices), Print Room devices and desktop printers.*

2 gov print MFD's and 1 network MFD.

- 3. What are your current annual page volumes (split by Colour and Mono)*

Colour: 23,200 and Mono: 43,156.

- 4. What is the approximate annual spend for both hardware and services?*

Kyocera MFD: £4390.88 incl. VAT, Govprint: cost varies on usage.

5. *What date is your contract due for renewal?*

Kyocera MFD will be ending this financial year and we are proceeding with Govprint on a 12-year lease.

6. *Which procurement route or framework was used to procure this service?*

Government hub building service for Govprint and Annodata under crown commercial service.

7. *Which person/role is responsible for procuring your printer contracts?*

Bertrand Vanspall - IT Compliance and Service Delivery Manager.

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
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