



Resolution

8th Floor,
10 South Colonnade
Canary Wharf
London
E14 4PU

Telephone: 020 7811 2700

December 2021

FOI_5213

The following information was requested on 13 October 2021:

As we discussed, we would be very grateful if you are able to help with providing any data/information that would allow us to understand the SaTH data - volume and value of obstetric claims – in some sort of context - in comparison with other similar Trusts.

I don't know if NHSR produces benchmarking or comparative data to see where SaTh sits? Or if Trusts are categorised in terms of size and/or services provided, particularly regarding the level of maternity services provided, perhaps we could see how SaTH compares with averages, or with a few equivalent Trusts?

Our Response

Thank you for your continued interest in the work of NHS Resolution and your patience in waiting for this recent update in your data request.

Factsheet 5 for the financial year 2020/21 is now available here: [Factsheet 5 – trust and authority claims data 2020/21 - NHS Resolution](#)

We will arrange for my colleague Usman Khalid (via Usman.Khalid@resolution.nhs.uk) to speak to you in order to explain the way the document is laid out and the data presented. Please provide us with an appropriate time for next week.

Please note Factsheet 5 will provide data on claims numbers and related costs in relation to obstetrics. Please do bear in mind that claims take time to be identified and reported and therefore their levels cannot be used to indicate current levels of 'safety' as they are likely to be reflective of historical activity.

Please note:

- Factsheet 5 data includes the notification date of the claim – See the comments above about date of claim (it is the date the claim is reported to us rather than incident date) and therefore it is difficult to compare trust data/number of claims by year as these claims could and do range across a number of years;
- Due to the time lag of the claim it is not beneficial when comparing / benchmarking trusts from a safety perspective and claims data cannot be used to indicate current 'safety levels' of an organisation;

- Factsheet 5 is useful to benchmark obstetric contributions as this is worked out on their previous claims history, but again this is a retrospective view.

Other sources that may be helpful:

The Getting It Right First Time data as this benchmarks obstetric claims - [Maternity and Gynaecology - Getting It Right First Time - GIRFT](#)

NHS England and NHS Improvement - [National Reporting and Learning System](#) – reported patient safety incidents by month.

Maternity Incentive Scheme submissions – [the annual MIS results](#).

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>