



Resolution

8th Floor,
10 South Colonnade
Canary Wharf
London
E14 4PU
Telephone: 020 7811 2700

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FOI_5262

The following information was requested on 22 November 2021:

RE:- [Annual statistics - NHS Resolution](#)

Could you please clarify on table F 1 the definition for the following terms:

1. *Total - Known claims*
2. *Incurred but not Reported (IBNR)*

Does the value in F1 correspond to the claims identified by year in Table A1

Our Response

IBNR (Incidents Brought Not Reported)

Actuarial based calculation estimating the value attributable to incidents that have taken place but have not yet been reported to us as a claim.

Total Known Claims

All Claims which have been notified to NHS Resolution.

Does the value in F1 correspond to the claims identified by year in Table A1

No as the data table in FI is filtered by settlement year and the data in A1 is filtered by notification year.

Please note claims & incidents notified/received and open are not guaranteed to be settled in the same year and can take many years to be concluded. Claims & incidents notified/received in any given year will often relate to incidents that have occurred many years prior. Due to the nature of clinical negligence claims and the level of investigation needed to bring them to a resolution, claims received and notified in a specific year may take years to settle.

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

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