



## Resolution

8th Floor,  
10 South Colonnade  
Canary Wharf  
London  
E14 4PU

Telephone: 020 7811 2700

December 2021  
FOI\_5280

The following information was requested on 16 December 2021:

*[Follow up to:- FOI\_5246]*

*Could you give us the exact date that the last Deputy Team Leader was recruited for the individual claims' teams in either RPS, CNST or GPI on a temporary or permanent basis?*

### **Our Response**

We are unable to provide this information as we believe that disclosure of information with this level of granularity is exempt under Section 40(2) by virtue of section 40(3A)(a) of the Freedom of Information Act 2000, where disclosure to a member of the public would contravene one or more of the data protection principles. The data protection principles are set out in Article 5 of the General Data Protection Regulation.

The likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other available information. In addition to this, we would be disclosing personal details about those individuals who would not expect their personal data to be used in this way. NHS Resolution believes it has a greater responsibility to protect those individuals personal details, as disclosure could potentially cause damage and/or distress to those involved.

### **This concludes our response to your request.**

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Head of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information

Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

<https://ico.org.uk/>