The following information was requested on 30 October 2022:

In the summary of the NHS Resolution Annual Report it states on page 4 "This year the annual cost of harm is £13.3 billion of claims index the CNST scheme. Where does this figure come from please.

Our Response

The cost of harm is the present value of the estimated cost of claims that we expect to receive, or have already received, from incidents that occurred in 2021/22 financial year. As a result of delays in clinical claims being notified to NHS Resolution, the majority relates to claims that have not yet been received and is therefore based on an actuarial assessment of claims’ volumes and values, the approach to which is set out in Note 7 to the accounts.

The Annual Reports and Accounts 2021/22 is published on NHS Resolution’s website.

You can find Notes to the accounts on page 118 and the Note 7 on page 130 of the report.

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to Tinku Mitra, Deputy Director of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner’s Office is:
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

https://ico.org.uk/