



# Resolution

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**Telephone:** 020 7811 2700

March 2023  
FOI\_5749

The following information was requested on 9 January 2023:

*You have previously provided data that NHSR holds specific to Data Protection Claims.*

*I was wondering if I could receive updated figures, please?*

*[Clarified]*

*I would like the figures for the last 5 years for all Trusts in the format that I was given below last time (FOI\_5061).*

## Our Response

Please find attached the requested information. Please note claims notified/received and open are not guaranteed to be settled in the same year and can take many years to be concluded. Claims notified/received in any given year will often relate to incidents that have occurred many years prior.

**Table 1 shows:** The number of Data Protection Claims and Incidents received in the last 5 years, between 2017/18 – 21/22.

Please note the data supplied with this response will not match the data previously provided. This is because some cases have been re-categorised.

For an explanation of the different schemes referred to, please visit the following web page: [Non-clinical schemes - NHS Resolution](#)

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#).

**This concludes our response to your request.**

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Deputy Director of Corporate and Information Governance for NHS Resolution, within 28 days

of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

<https://ico.org.uk/>

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**NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.**

[Table 1: The Number of Data Protection Claims and Incidents received in the last 5 years 2017/18 - 2021/22](#)

Table 1: The Number of Data Protection Claims and Incidents received in the last 5 years 2017/18 - 2021/22

FOI View Schedule	Notified PL - Data Protection Act
<b>Year of Notification</b>	<b>No. of Claims</b>
<b>2017/18</b>	
LTPS	20
<b>2018/19</b>	
LTPS	44
<b>2019/20</b>	
LTPS	112
DH Liab	#
<b>2020/21</b>	
LTPS	249
DH Liab	#
<b>2021/22</b>	
LTPS	293
DH Liab	#
<b>Grand Total</b>	<b>723</b>

