



Resolution

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March 2023
FOI_5877

The following information was requested on 9 March 2023:

Could you please provide the following information under the Freedom of Information Act:

- *Any research held by or shared with NHSR relating to individuals and/ or families experience of the Early Notification Scheme*
- *Any research held by or shared with NHSR relating to views provided by claimants about the Early Notification Scheme*

Please provide any research held by or shared with NHSR since the beginning of the scheme.

Our Response

Thank you for your request for information.

The outputs of our research are available in our EN reports which were published in [September 2022](#) and [September 2019](#) and the links to these documents have been provided.

In addition, the views of families and claimants are provided when we meet with our Maternity Voices Advisory Group. More information can be found on our website at: [Maternity Voices Advisory Group - NHS Resolution](#)

Further to our obligations to provide advice and assistance, you may find it helpful to review the work of the [Getting It Right First Time team](#) with whom NHS Resolution has been working with to undertake in-depth analysis of our claims data. They have produced a number of [reports](#) from analysing our claims data which has been shared following approval of the confidentiality advisory group to the use of confidential patient information for this purpose.

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Deputy Director of Corporate and Information Governance, Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

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