



Resolution

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April 2023
FOI_5862

The following information was requested on 6 March 2023:

For each of the years

2018/19
2019/20
2020/21
2021/22
2022/23 YTD

Please disclose, in the form of an Excel spreadsheet, the total number of injury claims by NHS staff with regards to each of the following coded conditions:

Injury Code

*Total Loss of Both Legs
Achilles Tendon Amputation
Amputation of Both Arms Amputation of Both Feet Amputation of one Arm Amputation of One
Foot Ankle
Arms
Asbestosis
Asthma
Back
Bladder
Blindness in one eye Bowels
Brachial Plexus Injury Brain Damage Breathing Difficulties Bronchitis
Building
Burns
Carpal Tunnel Syndrome Cervical
Cervical Spondylosis
Chest
Clostridium Difficile
Clothing
Colles Fracture
Crush
Damage
Damage to Hair
Damage to Teeth
Deafness
Digestive System
Dislocation
Elbow*

Epicondylitis
Epilepsy
Eye Injury (not affecting sight) Facial Disfigurements
Facial Injuries
Fatality
Foot
Fracture
Fracture of Cheekbones Fracture of Jaw
Fracture of Nose
Fracture to Finger(s)
Frozen Shoulder
Hand
Head Injuries
Hernia
Hip Replacement
Impotence
Infertility
Injuries affecting the senses Injuries Involving Paralysis Injuries to Internal Organs Kidneys
Knee
Leg
Legionnaires
Loss of Both Hands
Loss of Eye
Loss of Finger
Loss of Function in Both Hands Loss of Function in One Hand Loss of hearing in 1 ear
Loss of One Hand
Loss of One Leg
Loss of Sexual Function Lumbar
Lung Cancer
Lung Disease
Mesothelioma
Minor Eye Injury
Minor Head Injury
MRSA
MSSA
Multiple Loss of Fingers
Neck
Needle Stick Injury Orthopaedic Injuries
Other
Other Property
Paraplegia
Partial Hearing Loss
Partial Loss
Pelvis and Hips
Psychiatric Damage
PTSD
Quadriplegia
Reproductive System: F Reproductive System: M S.Aureus (PVL)
Salmonella
Scarring
Scarring (Except Facial) Secondary Victim
Shortening of Leg
Shoulder
Sickness/Disease
Sight
Skull Fracture
Smell

Soft Tissue
Soft Tissue Injury
Spleen
Sterility
Stress
Swine Flu
Taste
Tennis Elbow Syndrome Tenosynovitis
Thoracic
Tinnitus
Toe
Total Blindness
Total Deafness
Total Loss
Trauma
Twisting Injury
Unknown
Upper Limb Disorders
Vehicle (inc Bike)
Vibration White Finger
Wrist

Our Response

Please find attached the requested information. This information only covers England and not the rest of the UK. Please note the data for the financial year 2022/23 is currently unavailable and has not been audited. This information will be available on request from July 2023.

Please note claims notified/received and open are not guaranteed to be settled in the same year and can take many years to be concluded. Claims notified/received in any given year will often relate to incidents that have occurred many years prior. Due to the nature of claims and the level of investigation needed to bring them to a resolution, claims received and notified in a specific year may take years to settle.

In certain categories e.g. injury, our Claims database allows more than **one** response to be selected. There can therefore be e.g. primary, secondary and tertiary injuries related to the same case, depending on the circumstances of the individual claim.

Table 1 shows: - The number of LTPS Claims and incidents received in the financial year 2018/19. Broken down by specified **primary injury**.

Table 2 shows: - The number of LTPS Claims and incidents received in the financial year 2019/20. Broken down by specified **primary injury**.

Table 3 shows: - The number of LTPS Claims and incidents received in the financial year 2020/21. Broken down by specified **primary injury**.

Table 4 shows: - The number of LTPS Claims and incidents received in the financial year 2021/22. Broken down by specified **primary injury**.

Table 5 shows: - The number of LTPS Claims and incidents received in the financial year 2018/19. Broken down by specified **secondary injury**.

Table 6 shows: - The number of LTPS Claims and incidents received in the financial year 2019/20. Broken down by specified **secondary injury**.

Table 7 shows: - The number of LTPS Claims and incidents received in the financial year 2020/21. Broken down by specified **secondary injury**.

Table 8 shows: - The number of LTPS Claims and incidents received in the financial year 2021/22. Broken down by specified **secondary injury**.

Table 9 shows: - Number of LTPS Claims and Incidents received in financial year 2018/19, broken down by specified **Tertiary Injuries**.

Table 10 shows: - Number of LTPS Claims and Incidents received in financial year 2019/20, broken down by specified **Tertiary Injuries**.

Table 11 shows: - Number of LTPS Claims and Incidents received in financial year 2020/21, broken down by specified **Tertiary Injuries**.

Table 12 shows: - Number of LTPS Claims and Incidents received in financial year 2021/22, broken down by specified **Tertiary Injuries**.

Low Numbers

Please note we have suppressed low figures as we believe that disclosure of information with this level of granularity is exempt under Section 40(2) by virtue of section 40(3A) (a) of the Freedom of Information Act, where disclosure to a member of the public would contravene one or more of the data protection principles. The data protection principles are set out in Article 5 of the General Data Protection Regulation.

In some instances the low numbers of claims (fewer than 5) in each category, the likelihood exists that individuals who are the subject of this information may be identified either from this information alone, or in combination with other available information. In addition to this, as this information is considered to be sensitive personal data (the data subjects' medical condition); NHS Resolution believes it has a greater responsibility to protect those individuals identities', as disclosure could potentially cause damage and/or distress to those involved. Where we are in the territory of such small numbers in the attached, we have used a '#' symbol in the relevant field. You should still be able to see aggregate/total details for higher-level fields containing this data.

Further to our obligations to provide advice and assistance, you may find it helpful to review the work of the [Getting It Right First Time team](#) with whom NHS Resolution has been working with to undertake in-depth analysis of our claims data. They have produced a number of [reports](#) from analysing our claims data, which has been shared following approval of the confidentiality advisory group to the use of confidential patient information for this purpose.

If you would like to know how data is categorised in our Claims database please see the following link: [Glossary](#)

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Deputy Director of Corporate and Information Governance, Data Protection Officer for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<https://ico.org.uk/>

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NB: Number of claims fewer than 5 (and any associated values, within the same row) are masked with a "#" (in accordance with Data Protection guidelines). Accordingly, some total values may also be approximated to prevent masked values to be deduced through reverse calculation.

[Table 1: The number of LTPS Claims and incidents received in the financial year 2018/19. Broken down by specified primary injury.](#)

[Table 2: The number of LTPS Claims and incidents received in the financial year 2019/20. Broken down by specified primary injury.](#)

[Table 3: The number of LTPS Claims and incidents received in the financial year 2020/21. Broken down by specified primary injury.](#)

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[Table 5: The number of LTPS Claims and incidents received in the financial year 2018/19. Broken down by specified secondary injury.](#)

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[Table 9: Number of LTPS Claims and Incidents received in financial year 2018/19, broken down by specified Tertiary Injuries](#)

[Table 10: Number of LTPS Claims and Incidents received in financial year 2019/20, broken down by specified Tertiary Injuries](#)

[Table 11: Number of LTPS Claims and Incidents received in financial year 2020/21, broken down by specified Tertiary Injuries](#)

[Table 12: Number of LTPS Claims and Incidents received in financial year 2021/22, broken down by specified Tertiary Injuries](#)

Table 1: The number of LTPS Claims and incidents received in the financial year 2018/19. Broken down by specified primary injury.

FOI View scheme reportingYear	Notified LTPS 2018/19
-------------------------------	-----------------------

Primary Injury	No. of Claims
Orthopaedic Injuries	2,403
Psychiatric Damage	372
Facial Injuries	199
Head Injuries	185
Injuries to Internal Organs	96
Burns	51
Damage	50
Sickness/Disease	45
Injuries affecting the senses	33
Other	24
Fatality	15
Scarring (Except Facial)	12
Unknown	#
Damage to Hair	#

Table 2: The number of LTPS Claims and incidents received in the financial year 2019/20. Broken down by specified primary injury.

FOI View scheme reportingYear	Notified LTPS 2019/20
-------------------------------	-----------------------

Primary Injury	No. of Claims
Orthopaedic Injuries	2,513
Psychiatric Damage	425
Head Injuries	229
Facial Injuries	220
Injuries to Internal Organs	93
Burns	48
Damage	48
Sickness/Disease	21
Injuries affecting the senses	20
Other	19
Fatality	12
Scarring (Except Facial)	8
Unknown	#
Damage to Hair	#

Table 3: The number of LTPS Claims and incidents received in the financial year 2020/21. Broken down by specified primary injury.

FOI View scheme reportingYear	Notified LTPS 2020/21
-------------------------------	-----------------------

Primary Injury	No. of Claims
Orthopaedic Injuries	1,613
Psychiatric Damage	462
Head Injuries	192
Facial Injuries	155
Injuries to Internal Organs	73
Damage	46
Burns	35
Sickness/Disease	34
Other	23
Injuries affecting the senses	19
Fatality	17
Scarring (Except Facial)	16
Unknown	6
Damage to Hair	#

Table 4: The number of LTPS Claims and incidents received in the financial year 2021/22. Broken down by specified primary injury.

FOI View scheme reportingYear	Notified LTPS 2021/22
-------------------------------	-----------------------

Primary Injury	No. of Claims
Orthopaedic Injuries	1,850
Psychiatric Damage	622
Head Injuries	191
Facial Injuries	167
Injuries to Internal Organs	74
Damage	33
Injuries affecting the senses	33
Other	27
Fatality	23
Sickness/Disease	19
Burns	18
Scarring (Except Facial)	7
Unknown	#
Damage to Hair	#
Injuries Involving Paralysis	#

Table 5: The number of LTPS Claims and incidents received in the financial year 2018/19. Broken down by specified secondary injury.

FOI View scheme reportingYear	Notified LTPS 2018/19
-------------------------------------	-----------------------------

Secondary Injury	No. of Claims
Orthopaedic Injuries	972
Psychiatric Damage	147
Facial Injuries	73
Head Injuries	69
Injuries to Internal Organs	26
Injuries affecting the senses	15
Scarring (Except Facial)	11
Other	5
Burns	#
Damage to Hair	#

Table 6: The number of LTPS Claims and incidents received in the financial year 2019/20. Broken down by specified secondary injury.

FOI View scheme reportingYear	Notified LTPS 2019/20
-------------------------------	-----------------------

Secondary Injury	No. of Claims
Orthopaedic Injuries	1,004
Psychiatric Damage	158
Facial Injuries	96
Head Injuries	58
Injuries to Internal Organs	26
Injuries affecting the senses	13
Scarring (Except Facial)	11
Other	#
Damage	#
Damage to Hair	#
Burns	#

Table 7: The number of LTPS Claims and incidents received in the financial year 2020/21. Broken down by specified secondary injury.

FOI View scheme reportingYear	Notified LTPS 2020/21
-------------------------------	-----------------------

Secondary Injury	No. of Claims
Orthopaedic Injuries	712
Psychiatric Damage	123
Facial Injuries	57
Head Injuries	56
Injuries to Internal Organs	24
Injuries affecting the senses	11
Other	9
Scarring (Except Facial)	#
Damage	#
Sickness/Disease	#
Burns	#
Damage to Hair	#
Fatality	#

Table 8: The number of LTPS Claims and incidents received in the financial year 2021/22. Broken down by specified secondary injury.

FOI View scheme reportingYear	Notified LTPS 2021/22
-------------------------------------	-----------------------------

Secondary Injury	No. of Claims
Orthopaedic Injuries	787
Psychiatric Damage	147
Facial Injuries	58
Head Injuries	57
Injuries to Internal Organs	22
Injuries affecting the senses	16
Scarring (Except Facial)	7
Other	5
Burns	#
Damage	#
Unknown	#
Sickness/Disease	#

Table 9: Number of LTPS Claims and Incidents received in financial year 2018/19, broken down by specified Tertiary Injuries

FOI View scheme reportingYear	Notified LTPS 2018/19
-------------------------------------	-----------------------------

Tertiary Injury	No. of Claims
Orthopaedic Injuries	394
Psychiatric Damage	66
Facial Injuries	28
Head Injuries	25
Injuries to Internal Organs	14
Other	#
Scarring (Except Facial)	#
Burns	#
Injuries affecting the senses	#
Sickness/Disease	#
Damage to Hair	#

Table 10: Number of LTPS Claims and Incidents received in financial year 2019/20, broken down by specified Tertiary Injuries

FOI View scheme reportingYear	Notified LTPS 2019/20
-------------------------------------	-----------------------------

Tertiary Injury	No. of Claims
Orthopaedic Injuries	389
Psychiatric Damage	52
Head Injuries	32
Facial Injuries	21
Injuries to Internal Organs	14
Injuries affecting the senses	7
Damage to Hair	#
Scarring (Except Facial)	#
Other	#

Table 11: Number of LTPS Claims and Incidents received in financial year 2020/21, broken down by specified Tertiary Injuries

FOI View scheme reportingYear	Notified LTPS 2020/21
-------------------------------------	-----------------------------

Tertiary Injury	No. of Claims
Orthopaedic Injuries	291
Psychiatric Damage	59
Head Injuries	24
Facial Injuries	13
Injuries to Internal Organs	8
Other	6
Injuries affecting the senses	#
Scarring (Except Facial)	#
Fatality	#
Damage to Hair	#
Damage	#

Table 12: Number of LTPS Claims and Incidents received in financial year 2021/22, broken down by specified Tertiary Injuries

FOI View scheme reportingYear	Notified LTPS 2021/22
-------------------------------------	-----------------------------

Tertiary Injury	No. of Claims
Orthopaedic Injuries	346
Psychiatric Damage	53
Head Injuries	26
Injuries to Internal Organs	11
Facial Injuries	9
Injuries affecting the senses	#
Scarring (Except Facial)	#
Damage to Hair	#