



Resolution

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April 2023
FOI_5916

The following information was requested on 3 April 2023:

1. *Does NHSR require each NHS Trust to reveal what they have settled locally each year?*
2. *Does NHSR require each NHS Trust to reveal the length of time each local settlement takes?*

Our Response

1. There is no requirement for NHS trusts to inform NHS Resolution of compensation payments made in respect of matters **not** reported to us.
2. It follows that NHS Resolution will **not** have access to timescales for any settlements made by NHS trusts, where those matters have not been reported to us.

For more information about Claims Management, please visit our website: [Claims Management - NHS Resolution](#).

This concludes our response to your request.

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Deputy Director of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

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Water Lane
Wilmslow
Cheshire
SK9 5AF
<https://ico.org.uk/>