



# Resolution

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August 2023  
FOI\_6131

The following information was requested on 18 August 2023:

*As per my records, Siteground hosting contract has expired. I would like to know whether this contract is still valid or replaced by any other supplier.*

*If all the information besides the contract dates are the same, I am happy to just receive an update on the contract dates.*

## Our Response

- *As per my records, Site Ground hosting contract has expired. I would like to know whether this contract is still valid or replaced by any other supplier.*

The Site Ground contract is now on a rolling basis.

All other contract details remain the same except for their renewal dates.

- *If all the information besides the contract dates are the same, I am happy to just receive an update on the contract dates.*

Our Co-location hosting arrangements will expire on 31st May 2026.

Please refer to the previous [FOI\\_5314\\_Hosting-contracts.pdf \(resolution.nhs.uk\)](#) for remaining information.

## **This concludes our response to your request.**

If you are not satisfied with the service that you have received in response to your information request, it is open to you to make a complaint and request a formal review of our decisions. If you choose to do this, you should write to [Tinku Mitra](#), Deputy Director of Corporate and Information Governance for NHS Resolution, within 28 days of your receipt of this reply. Reviews of decisions made in relation to information requests are carried out by a person who was not involved in the original decision-making about the request.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a review of the decision. Generally, the Information

Commissioner will not make a decision unless you have exhausted the local complaints procedure. The address of the Information Commissioner's Office is:

Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

<https://ico.org.uk/>